

To: Impacted Secondary families ONLY

Subject: Transit Information

Dear Parent(s) / Guardian(s):

Hamilton Wentworth Student Transportation Services (HWSTS) would like to share with you that detailed information for the Temporary Transit runs will be made available to view on the Parent Portal.

Available as of Saturday November 11, 2023 : Please follow the steps below to access your child(ren)'s information via the online portal

- 1) Go to www.hamiltonschoolbus.ca
 - 2) Click on the "Parent's Portal"
 - 3) In order to create a new account, you need a personal email address.
 - 4) Once your new account is created, you will need to confirm the account from your email inbox.
 - 5) Log in using your new account and proceed to the "School Year" dropdown and choose "2023-2024 Temp Transit DB"
- ** If you already have an account set up for other students in your household, you can continue to use that account, but still need to choose the 2023-2024 Temp Transit DB as seen here:

Log In

Email

Password

☐ Remember me

[Log In](#) [Forgot Your Password?](#) [Create Account](#)

Efforts are made to ensure this information is accurate and up-to-date. Should there be any discrepancies, the transportation office has the final word. Geonit & SuiFlanner Web are registered trademarks of SuiFlanner Inc.

School Year: 2023-2024 - Temp Transit DB

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6) To add a child to your existing or new account, log in and then click on "add student" and be ready with the following information:

- Your child's Ontario Education Number (OEN)
 - The OEN can be found on your child's report card
 - Use the numbers only, no space, no dash
- Enter your child's street number (house number only, no spaces)
- Select the school your child is attending from the drop-down menu

Your child will be added to your account and you will see their bus details.

***If you are having difficulty with the student login portal [please see](#) our complete Student Login Guide.

You will automatically be subscribed to our up-to-the-minute notifications of any delays or cancellations. As a further measure, all delays and cancellations are posted on our website.

To assist in minimizing delays, we ask that students be at their designated bus stop ten (10) minutes before scheduled the pick-up time.

Sincerely,
The HWSTS team