HWDSB
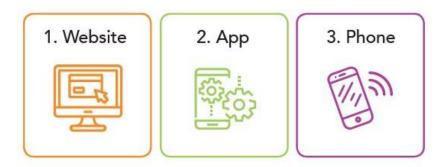
SafeArrival

what secondary school families need to know

With **SafeArrival**, families report a student absence in one of three ways:

1. Use the SafeArrival website, go.schoolmessenger.ca. The first time you use the website, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
2. Using your mobile device, download and install the **SchoolMessenger app** from the Apple App Store or Google Play Store (or from links at go.schoolmessenger.ca). The first time you use the app, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
3. Call toll-free 1-844-506-4350 to report an absence using the automated phone system. Using this method does not require setting up an account.

These options are available 24 hours/day, seven days a week. You can report a future absence any time.

What's unique for families of secondary school students?

Notice – Rather than the repeated notifications used for elementary students, secondary school families will still receive a 6 p.m. notice of an unexplained student absence.

Explain – In the past, these absence notifications only informed families about an absence; now they can provide a reason for that day's absence, up to the 11 p.m. cut off.

Report – As always, parents are expected to report absences as soon as possible – and then you will not receive notification about unexplained absences.

Questions – If you have questions, please speak with your school office or principal. Find more resources on SafeArrival at bit.ly/safearrivalHWDSB and on your school's website.

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