



April 5, 2022

Hello,

Hamilton-Wentworth Student Transportation Services is preparing to introduce our new Student Transportation Information Portal **BusPlanner Web**. In the coming weeks we will begin replacing the current TRACS program with this new information hub for our schools, operators and parents. The intent is to have all schools moved over before the end of this year and remove the TRACS system from service.



BusPlanner Web will allow HWSTS to deliver up-to-the-minute information. BusPlanner Web is an intuitive website that provides searchable school and attendance boundary information to both schools and parents.

For our **Professional School Users**, BusPlanner Web's integrated portals offer:

- A full professional area for schools, drivers, operators, and board employees
- Easy student searches for school administrators
- Ability to create printable transportation information for teachers and families
- Secure data – so each user only sees what they need to see

Things you need to know:

- A link to a School Portal Reference guide will be sent to you in the very near future, along with login credentials specific to your school.
- Once you have received your guide and login information, we invite you to take a few minutes to familiarize yourself with some of the basic tools.
- An HWSTS staff member will reach out to you during your first week to answer any questions or concerns you may have.

For our **Parents:**



BusPlanner Web Alerts Module enables staff or bus operators to communicate key information to parents, via email, SMS, Twitter, and other platforms, and includes:

- Secure, intuitive login & authentication process
- Up-to-the-minute transportation details for each child
- Immediate notification of service interruptions via BusPlanner Alerts

HWSTS constantly strives to provide excellent service to Hamilton schools, families and communities. The transition to BusPlanner Web will enhance the transportation experience for all stakeholders.

We look forward to working with you and your school team on a smooth transition to BusPlanner Web. Should you have any questions, please feel free to contact us.

Thanks

HWSTS Team