







# HEALTHCARE SUPPORT SERVICES PROGRAM

# Presented By:

### Hamilton-Wentworth District School Board & Hamilton Health Sciences

The **Healthcare Support Services Program** is intended to provide career preparation for students with an interest in pursuing a healthcare career. The program design enables students to gain the necessary knowledge, skills and behaviours they will need to participate in related cooperative education experiences in a **Hamilton Health Sciences** hospital under the guidance and supervision of a **Hamilton-Wentworth District School Board** teacher and **Hamilton Health Sciences** staff.

#### To be eligible for this unique Grade 12 program, students must:

- a. have successfully completed a minimum of 20 credits
- b. submit all required application information by the due date
- c. attend an interview session

#### Please be advised of the following policies:

- 1. Selection of students will be based both on the availability of cooperative education placements and the suitability of candidates.
- 2. Students are not guaranteed acceptance to the program by submitting an application.
- 3. Priority is given to students who will be in grade 12 at the time of the program and those with a record of excellent attendance and punctuality.
- 4. Remuneration will not occur in this program.
- 5. Transportation to school, training centres and placements are the responsibility of the student.
- 6. This will be a four (4)-credit, all day program where students earn:
  - a. One (1) academic credit (TPJ4M/4C/4E)
  - b. One (1) academic eLearning credit of the student's choice,
  - c. Two (2) credits through cooperative education. (TPJ 4M/C/E8)
- 7. Students accepted into the program will be required to complete the Hamilton Health Sciences mandatory Immunization forms which document that they have received all necessary immunizations and medical screening tests including a two-step TB skin test
- 8. Students will be required to purchase two sets of navy blue scrubs which are to be worn for the entire semester, both in class and at the cooperative education placement.
- 9. In accordance with the Municipal Freedom of Information Act, 1989, students/parents will be asked to provide Social Insurance and Health Card information and consent to have images/photographs kept on file and used in future promotional/information materials and/or publications by the Hamilton-Wentworth District School Board and Hamilton Health Sciences.









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#### **Overview of the Program:**

- 1. Students can apply for either semester. The program may run semester one and semester two, dependent on suitable applicants.
- 2. The semester is divided into alternating three week blocks so that students receive 9 weeks of in class instruction and 9 weeks of cooperative education placements.
- 3. Students will receive in-class instructional time at the HWDSB classroom at Juravinski Hospital by a **Hamilton-Wentworth District School Board** teacher.
- 4. Students will learn and practice clinical/support services skills in a simulated hospital ward setting at **Juravinski Hospital**, with full access to authentic medical equipment and resources.
- 5. Students will participate in a variety of cooperative education placements in Customer Support Services within the five hospitals at Hamilton Health Sciences (Juravinski Hospital, Hamilton General Hospital, McMaster University Medical Centre and Children's Hospital, St. Peter's Hospital).
- 6. Students will complete cooperative education placements as all day placements which involve rotating eight hour shifts at the selected site under the supervision of a **Hamilton Health Sciences** Customer Support Services staff member.
- 7. On successful completion of the program, students will receive certification in Healthcare Support Services as endorsed by the **Hamilton-Wentworth District School Board** and **Hamilton Health Sciences**.
- 8. Students earn many of the required components for a Specialist High Skills Major designation.









Surname:	First Name:		
Aailing Address:			
Dity:	Postal Code:		
elephone Number:	HWDSB E-mail:		
DEN:	Postal Code:  HWDSB E-mail:  Birth Date:  Health Card Number:  Counselors Name:  Sep: Yes O No O SIP: Yes O No O  Semester Two Either semester  Sep: Semester Two Description of Individual in the personal information obtained in this form is collected under the amended. Questions regarding the collection of this information may be son: 20 Education Court, Hamilton, Ont. L8N 3L1 at 905-527-5092. All	Birth Date:	
otal Credits to Date:	Health Card Number:		
ome School:	Counselors Name:		
chool Telephone Number:	<del></del>		
Privacy Act, please be advised that the authority of the Education Act as ame	ne personal information obtained in this form is collected under the ended. Questions regarding the collection of this information may be		
"I have read and understand all of the information. I consent to have my im presentations, promotional and/or info	above conditions and hereby agree to provide the requested nage/photograph and placement profiles kept on file, and used for		
Student Signature	Parent/Guardian Signature		
Date	Date		

#### APPLICATION PACKAGE must include:

- Student Information Pages
- Resume
- Student status sheet
- Teacher Reference (references will be contacted)

#### APPLICATION DEADLINE: Semester 1 May 1st Semester 2 December 2nd

Late applications may be considered if space permits.

Guidance Counselors please email the completed application package to: <a href="mailto:healthcare@hwdsb.on.ca">healthcare@hwdsb.on.ca</a>
Or Board Mail to: Ms. Nancy Callan 20 Education Court, Hamilton, ON L9A 0B9 Fax: (289) 674-0409 Email: ncallan@hwdsb.on.ca









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#### **Student Information**

Please complete the following career-specific questions (use an extra sheet if necessary)

Why have you selected this program?
Briefly describe what you know about this program.
What qualities (attitudes, skills, knowledge, experience) do you possess that identify you as suitable candidate for this program?
How do you think you can benefit from participating in this program?
What challenges will this program present to you?
How does this program relate to your future career plans?



Course/s I have taught this student:







# **HEALTHCARE SUPPORT SERVICES PROGRAM**

# TEACHER REFERENCE

Name of Student: \_\_\_\_\_School: \_\_\_\_

Name of teacher recommending this student:

	9								
The students accepted into this program will be representing your school, the HWDSB, and themselves in a setting outside of a regular school (Juravinski Hospital). Students accepted into the program must have exhibited the maturity and work habits that will enable them to be successful in this program.									
Please check off and/or comment on the following items:									
<b>N</b> = Needs Improvement <b>S</b> = Satisfactory <b>G</b> = Good <b>E</b> = Excellent									
	N	S	G	Е	COMMENTS (or more detailed information)				
Attendance					, , , , , , , , , , , , , , , , , , , ,				
Punctuality									
Works									
Independently									
Teamwork									
Organization									
Work Habits									
Initiative									
Additional Comments:									
Teacher Signature:					Date:				