



Applying for College

The “How to” Guide for Applicants who are
Canadian Citizens or Permanent Residents

October 2023

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Applying for College

Going to college is a big deal, and it's exciting - whether you're just finishing high school or thinking about upgrading your skills. The process of applying can be confusing and overwhelming.

This guide walks you through the entire process using the ontariocolleges.ca website - from doing the research to accepting an offer. (We do have a mobile app; it's introduced in a [separate section](#).)

This guide also calls out some important details that you must keep in mind.

Let's get started!

The Application Process at a Glance

The process looks something like this:

1. Research programs and colleges.
2. Create an account.
3. Create an application.
4. Request your transcripts.
5. Pay the required application and transcript fees.
6. Gather and submit other supporting documents, if required.
7. Monitor your application for status updates and offers.



Important Dates to Keep in Mind

As long as there are open spaces in the program, you can add it to your application. However, there are some important dates to keep in mind, especially for highly competitive programs that fill up quickly.

Early October: Online Application Opens

- Applications are available online for programs that start the following fall.

November 1: Earliest Offer Date

- Colleges may begin sending offers of admission.

February 1: Equal Consideration Date

- Applications **received and paid for on or before this date** are considered equally by the colleges. It is critical to apply to highly competitive programs by this date.
- Applications are still processed after this date, but are considered on a first-come, first-served basis by the colleges.

May 1: Confirmation Deadline

- Most offers of admission must be confirmed by this date.
- The colleges will determine the due date to confirm offers made after May 1.

To find the expiry date of your offer of admission, check the **Offers** page on **Your Dashboard** or the offer package that you received from the college.

Mid-June: Tuition Deposit Due

- The colleges require payment of a tuition deposit in mid-June to secure your spot in the program. Each college sets its own tuition deposit amount and payment deadline and will inform you of the details.

For more details, go to the [Important Dates and Deadlines for Ontario College Applications](#) page on our website.



Prepare to Apply

Gather the required information

Before you create your account and an application, take some time to gather the required information.

Here's a checklist:

- Username: The email address that you'll use to log in to your account.
- Valid contact email address.
This email address is used by ontariocolleges.ca and by the colleges to communicate important information. While it's ideal that the username and contact email addresses are the same, they can be different.
- Home mailing address, including the postal code.
- Valid contact phone number.
- Ontario Education Number (OEN) and Student number.
These numbers should be on your high school report card or transcript.
- Post-secondary student number – These are required if you attended Ontario colleges or universities and are requesting transcripts.

Important information about the application

Here are a few things that you must keep in mind as you work through the application process:

- The application processing fee is **non-refundable**. Fees are subject to change. For information about fees, go to the [Application Fees page on ontariocolleges.ca](#).
- There might be additional fees to request transcripts.
- You can choose a **maximum of 5 programs**, with **no more than 3** at any one college.
- All program choices must start within the same academic year (August - July).
- **DO NOT** create more than one account.
Within one account, you can create more than one application – each one for a different application cycle.
- You cannot change your first name, last name, date of birth, OEN, or academic data.
To make changes to your personal information, contact ontariocolleges.ca.
If there are problems with your high school grades, contact your guidance counsellor or the school.
- The application works best in certain [web browsers](#).

You can find more details in the corresponding sections in this guide.



Do Your Research

So, do you know what programs you'd like to consider, and where to take them?

You might already know what you want to apply for. If not, you can use the resources on the website:

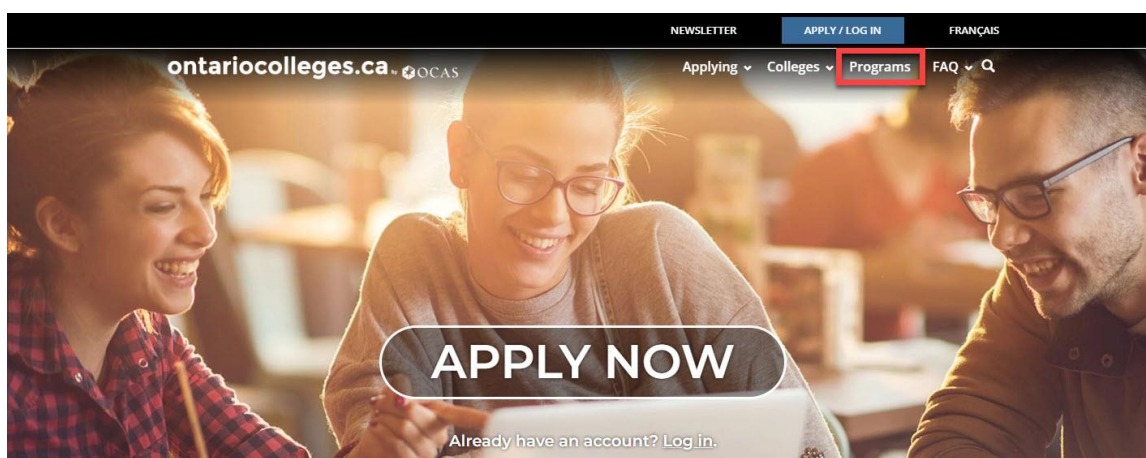
- [Browse or search](#) for college programs.
- Use the [College Map](#) to find a campus near you.
- Check out the [college websites](#) for more details about their programs and admission requirements.
- Attend a [college recruitment event](#) to meet college representatives.

Search for programs

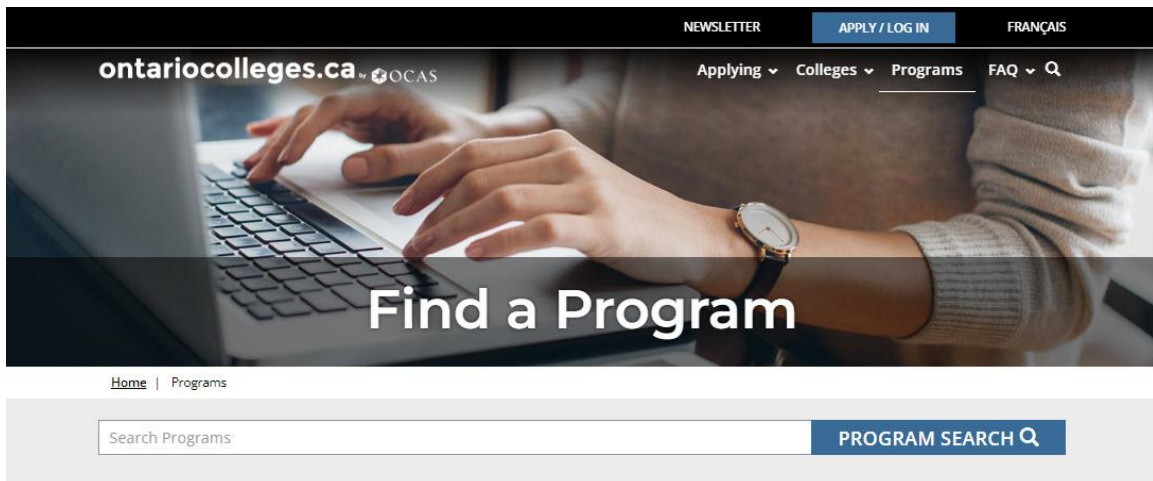
You can search for specific programs or explore the available programs, organized by category or by college.

Search for a specific program

1. Go to ontariocolleges.ca.
2. In the banner, select **Programs**.

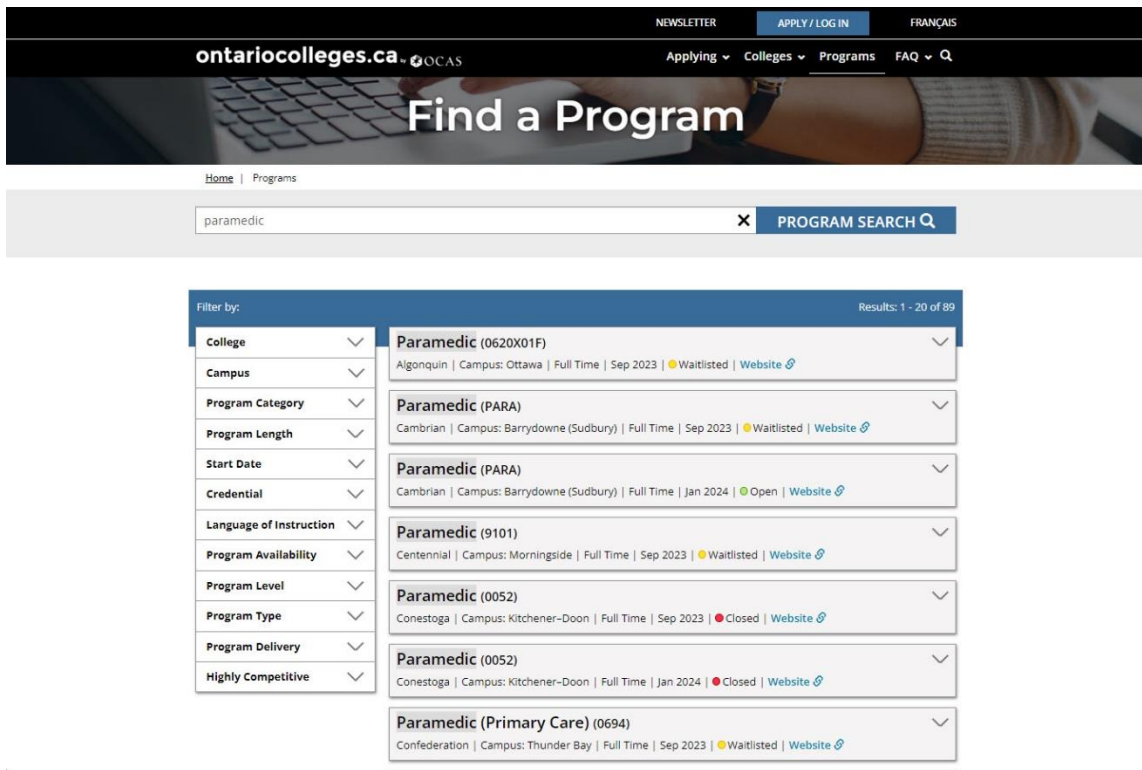


- To search for a specific program, enter a name or topic in the Program Search field; for example, “paramedic.”



Program information reflected below is related to Canadian applicants. International applicants should [check the college website](#) to confirm program availability, application requirements, and other information.

- Select **Program Search**.
A list of programs is displayed.



- Use the filters to refine the search results.
For example, you might want to see only those Paramedic programs that take less than one year to complete.

The screenshot shows the 'Find a Program' page on ontariocolleges.ca. A search for 'paramedic' has been performed, and the results are filtered by 'Program Length' to 'One year or less (57)'. The results list various paramedic programs from different colleges and campuses, including 'Paramedic (PMDM)', 'Advanced Care Paramedic (3005X01F)', 'Advanced Care Paramedic Graduate Certificate (APPD)', 'Advanced Care Paramedic (ADP2)', 'Advanced Care Paramedic (Graduate Certificate) (0854)', 'Emergency Services Communication (ESCP)', and 'Emergency Services Communication (ESCP)'.

6. Examine the filtered list.

Looking at the example, you can see which colleges offer paramedic-related programs that take less than one year to complete. You can also see which ones are Open – these are accepting applications, and at which college campus the program is offered.

7. Notice the Website link.

It takes you to the program details on the corresponding college website. Take some time to review the information – particularly the details about admission requirements.

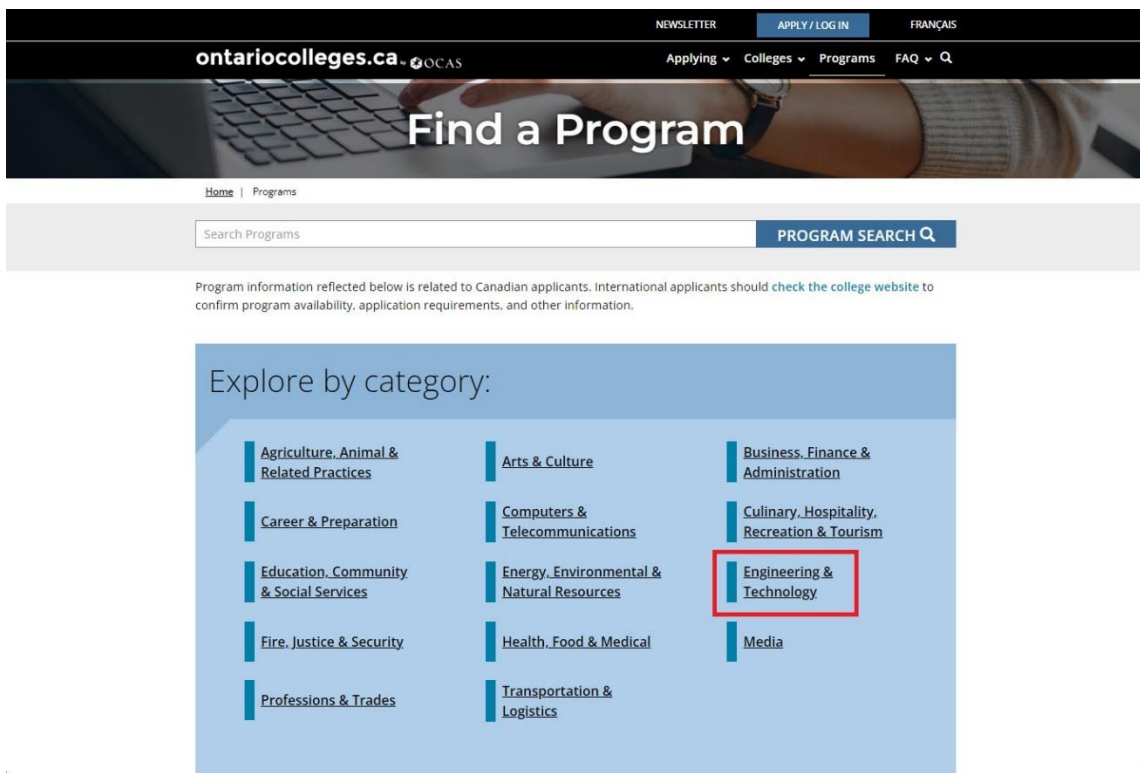
Explore the programs by category

You might not know exactly what programs you want to apply for, but you have ideas about the types of things that you're interested in. On the **Find a Program** page, you can browse the different categories of programs.

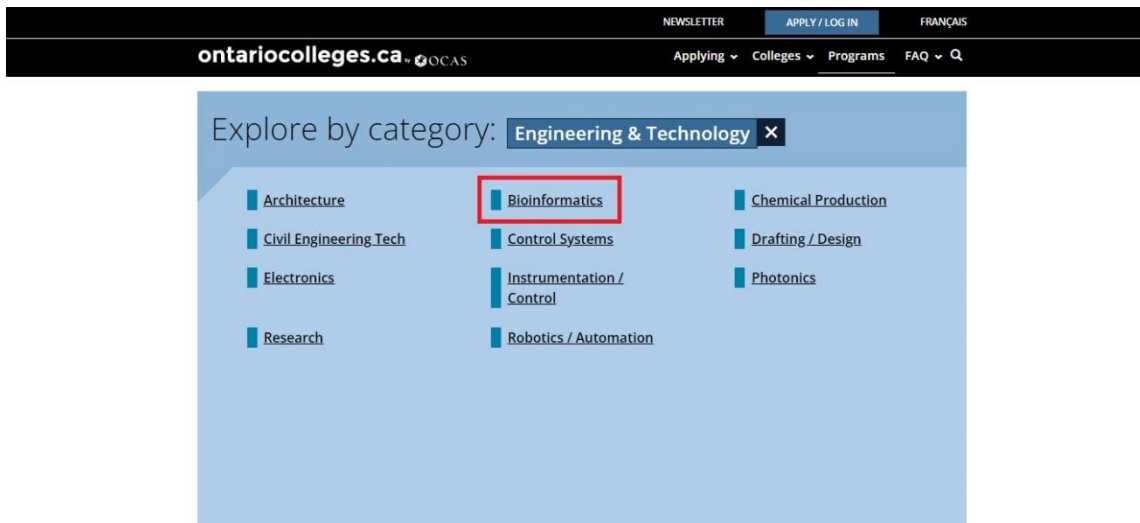
For example, if you're interested in Engineering, you can explore the associated programs.

1. In the **Explore by category** section, select a category. For example: **Engineering & Technology**.





You can see the related program, organized by subcategories.



2. Select a subcategory; for example, Bioinformatics.

A page opens with information about the field of study that you selected and a list of all the related programs.

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Bioinformatics

Home | Programs | Engineering & Technology | Bioinformatics

ON THIS PAGE

- What to Expect
- More Information
- Programs

What to expect from a Bioinformatics career

Bioinformatics is a growing field. As we continue to use technology in science, we make advancements and discoveries, and improve scientific processes. Bioinformatics combines computers and biology to manage biological information through computer tools and systems for the purpose of extracting data. Ontario college bioinformatics programs use leading-edge technology to prepare students for a career in this in-demand field.

If you're interested in applying your current degree or diploma to a biotechnology- or computer-related field, and want to specialize in biological information management, here's what you need to know.

Bioinformatics Courses

Bioinformatics programs at Ontario colleges are offered as one-year graduate certificates. Program topics encompass biological science, computer science and statistics to prepare students for this multidisciplinary field. Students will not only learn to create systems that store information, but will also learn how to analyze the stored data. Bioinformatics program courses could include (but aren't limited to):

- Biological data management
- Database design
- [Research methods](#)
- Genomics
- Project management

Some programs offer a co-operative work placement term after the first two semesters. The work placement gives students the opportunity to apply what they've learned in class and gain real-world experience before graduating.

General Bioinformatics Program Requirements

Depending on the program, bioinformatics programs at Ontario colleges require either a post-secondary degree or diploma in

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knowledge of statistics.

Bioinformatics Jobs and Salaries

Bioinformatics programs at Ontario colleges prepare students for a specialized, in-demand career. [Pharmaceutical](#), environmental and medical are just a few of the common industries where bioinformatics professionals can apply their skills. Possible job titles include bioinformatics technician, scientist, researcher, database developer and more.

Salaries for bioinformatics professionals can vary widely depending on the position, however the advanced education and knowledge required to fill a role generally results in a higher starting salary, ranging anywhere from roughly \$40,000 to upwards of \$65,000.

Ontario Colleges Offering Bioinformatics Programs

Use the left-column navigation to refine your search by College, Program Availability, Program Start Date and more, or see the table below for a complete list of bioinformatics programs at Ontario colleges.

More Information

- [Information Technology Association of Canada](#)
- [Life Sciences Ontario](#)

Search Programs **PROGRAM SEARCH** Q

Filter by: Results: 1 - 2 of 2

Filtered by Bioinformatics

- College ▾
- Campus ▾
- Program Length ▾
- Start Date ▾
- Credential ▾

Environmental Technology (030119) ▾
 Canadore | Campus: College Drive | Full Time | Sep 2023 | Open | [Website](#)

Biomedical Engineering Technology - Equipment and Devices (1755) ▾
 St. Clair | Campus: Windsor Campus | Full Time | Sep 2023 | Waitlisted | [Website](#)

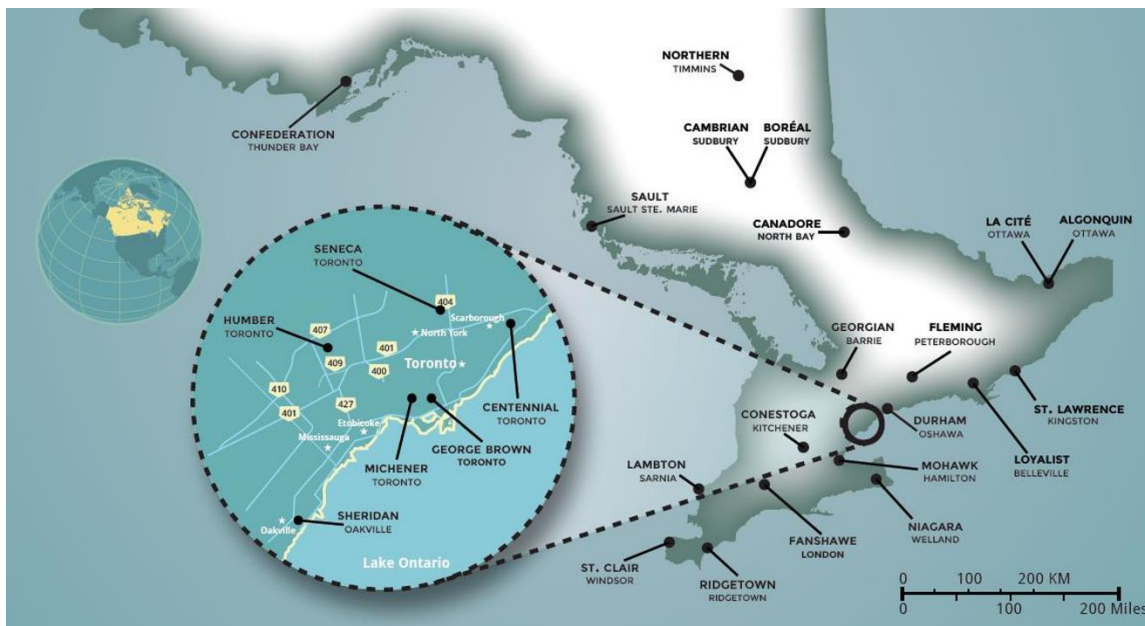
« 1 »

3. Use the filters to refine the list of programs.
4. Select **Website** to go to the program information on the college website.

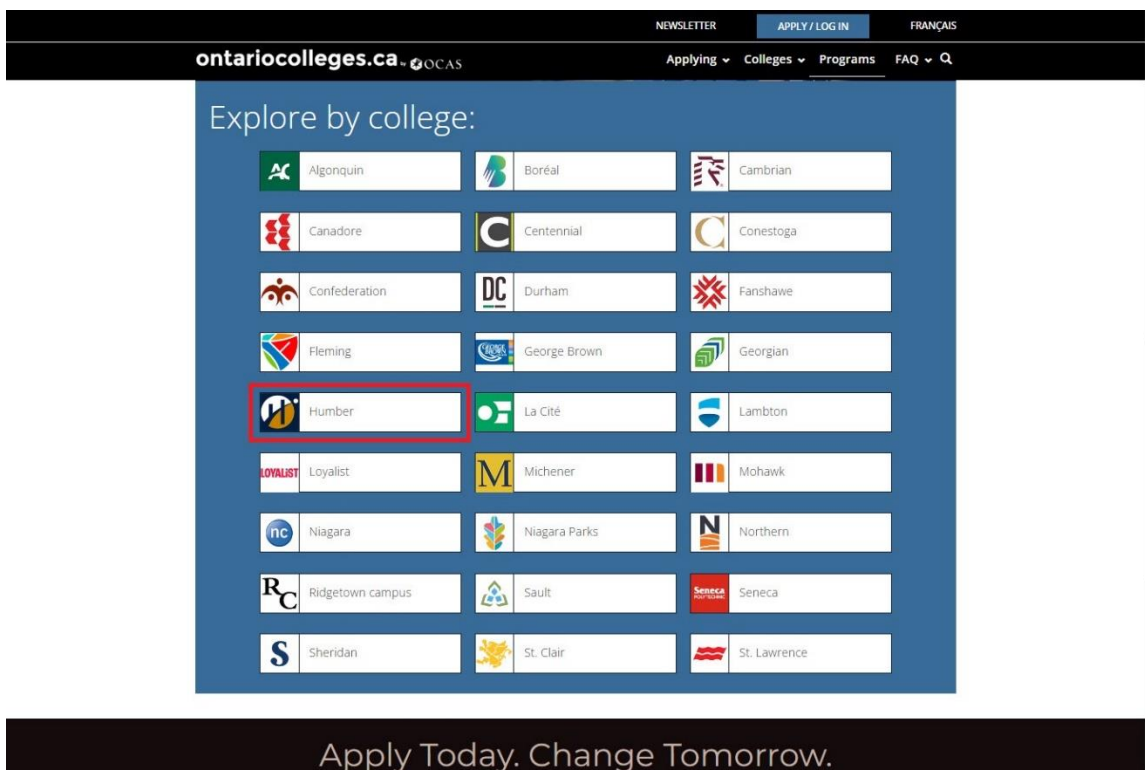


Explore the programs by college

Perhaps you'd like to attend a college that is in a particular area of Ontario, or one that is close to your home.



1. Use the [map on the website](#) to see which colleges are in the area. Once you've identified a college, you can browse the list of programs that are offered. For example, let's say you've decided that you want to stay close-to-home and attend Humber.
2. In the Explore by college section, select a college. For example: Humber.



A page opens with information about the college, a map of its location, and a list of all the available programs.

The screenshot shows the Humber College website. The top navigation bar includes 'ontariocolleges.ca', 'OICAS', 'NEWSLETTER', 'APPLY / LOG IN', and 'FRANÇAIS'. A secondary navigation bar has 'Applying', 'Colleges', 'Programs', and 'FAQ'. The main header features a large image of students on a lawn with the text 'Humber College'. Below this is a blue navigation bar with links for 'Message from Humber', 'Gallery', 'Programs', 'Life at Humber', and 'Campus Locations'. The main content area has the heading 'Humber College is focused on our students' future' and the Humber logo. Text describes the college's focus on polytechnic education, practical learning, and industry connections. A search bar is located at the bottom of the main content area.

The second part of the screenshot shows the 'Programs at Humber' page. It features a search bar and a 'PROGRAM SEARCH' button. Below the search bar is a filter panel with the following options: Filtered by Humber, Campus, Program Category, Program Length, Start Date, Credential, Language of Instruction, Program Availability, Program Level, Program Type, Program Delivery, and Highly Competitive. The search results show a list of programs with details such as program name, campus, and status.

Filter by:	Results: 1 - 20 of 350
Filtered by Humber	3D Modelling and Visual Effects Production Certificate (11671)
Campus	Humber Campus: North Full Time Sep 2023 Waitlisted Website
Program Category	3D Modelling and Visual Effects Production Certificate (11671)
Program Length	Humber Campus: North Full Time Jan 2024 Open Website
Start Date	Acting for Film and Television (10351)
Credential	Humber Campus: Lakeshore Full Time Sep 2023 Closed Website
Language of Instruction	Addictions and Mental Health (MH511)
Program Availability	Humber Campus: Lakeshore Full Time Sep 2023 Open Website
Program Level	Addictions and Mental Health (MH511)
Program Type	Humber Campus: Lakeshore Full Time Jan 2024 Open Website
Program Delivery	Advertising - Account Management (15051)
Highly Competitive	Humber Campus: Lakeshore Full Time Sep 2023 Open Website
	Advertising - Art Direction (AD511)
	Humber Campus: Lakeshore Full Time Sep 2023 Open Website
	Advertising - Media Management (20881)
	Humber Campus: Lakeshore Full Time Sep 2023 Open Website

3. Use the filters to refine the list of programs.
4. Select **Website** to go to the program information on the college website.



What are Highly Competitive programs?

Many of the programs that start in the fall have more qualified applicants than there are seats – these are the highly competitive programs.

For more information, go to the [Highly Competitive Programs](#) page on our website.

Curious about which programs are highly competitive? You can see a list on the [Find a Program](#) page on the website.

Attend College Events

There are several resources that you can use to learn about colleges, events they are hosting, and the programs they offer. We've highlighted a couple here. For a complete list of Events, go to the [New and Events page](#) on our website.

College Information Program (CIP)

The CIP Tour is an excellent opportunity to meet representatives from the colleges and get more information to help you make decisions about postsecondary education. For details and the tour schedule, go to the [CIP Schedule page](#) on our website.

Connecting with the colleges

We've posted resources from each of the colleges in one place. To learn more about virtual open houses, information sessions, and more, go to the [College Recruitment](#) page and select a college logo.



Create an Account

So, you've done some research and are ready to start your application. The next step is to create an account with ontariocolleges.ca. (If you haven't already do so.)

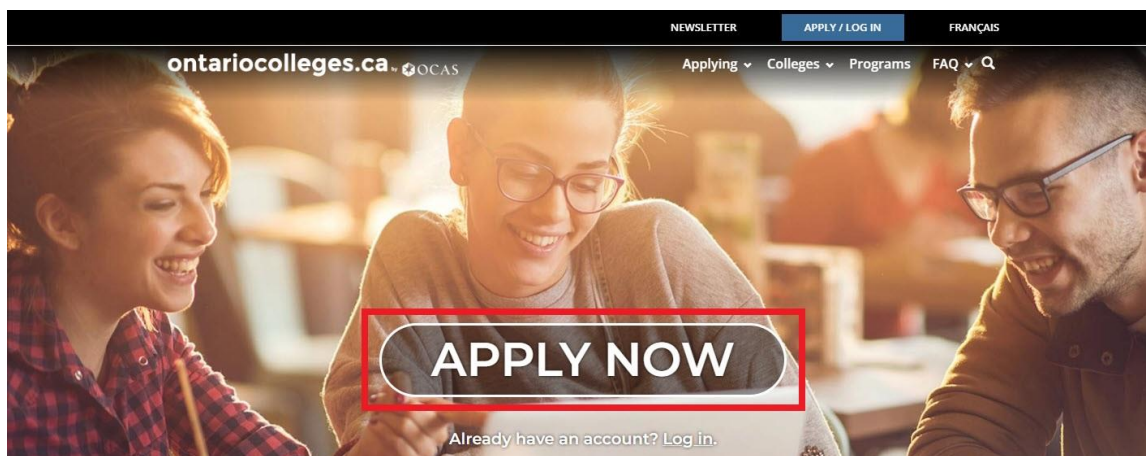
Your ontariocolleges.ca account allows you to:

- Apply to any of Ontario's public colleges.
- Review and update your college application.
- Request Ontario high school transcripts (from participating schools).
- Request transcripts from public colleges or universities in Ontario.
- View and accept offers of admission.

If you already have an account, **do not** create another one. Simply log in and start an application. For detailed instructions, go to [Log in to your account](#).

To create an account:

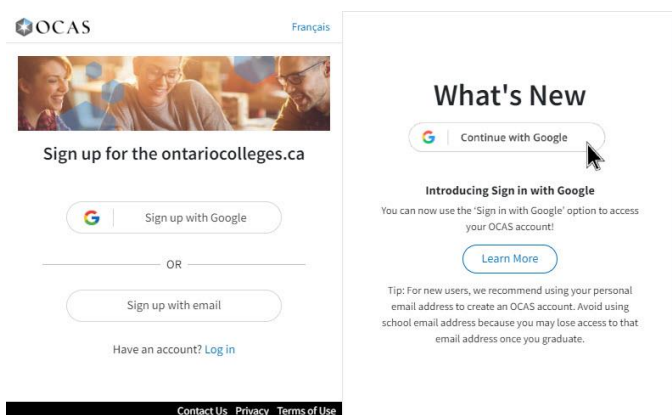
1. Go to ontariocolleges.ca and select **Apply Now**.



2. On the Canadian Applicants card, select **Apply Now**.



You can now choose to use either your Google account or a different email address to create and log in to your OCAS account.

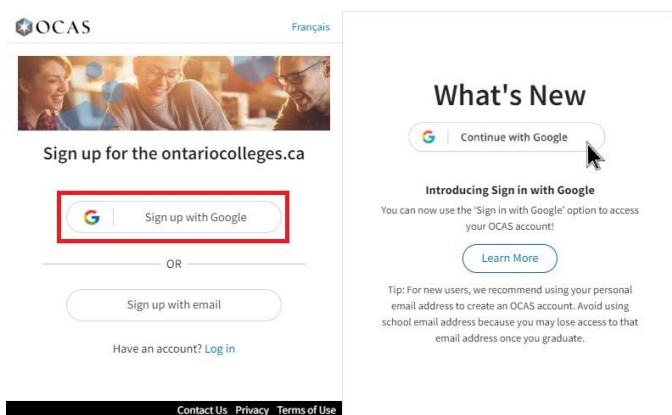


3. Choose one of the following sign-up options:

- [Sign up with Google](#)
- [Sign up with email](#)

Create an ontariocolleges.ca account using your Google account

1. Click **Sign up with Google**.



2. Enter your Google email address and click **Next**.

3. Enter your Google password and click **Next**.

4. The Complete Registration page opens and displays the name from your Google account. If required, update your first and last name to match the name on your legal documents.

You will be able to add your middle name and preferred names later in the application process.

Complete Registration

Additional Details

Legal First / Given Name

Legal Name (as it appears on your health card or passport)

Legal Last / Family Name

Legal Name (as it appears on your health card or passport)

Security Questions

Please select 3 unique security questions and provide an answer to each. In the event that you need to call our support staff, these questions and answers will be used to verify your identity.

1st Security Question and Answer

Question

Answer

2nd Security Question and Answer

Question

Answer

5. [Complete the remaining steps in the account creation process.](#)

Create an ontariocolleges.ca account using your email address

1. Click **Sign up with email**.

The screenshot shows the OCAS sign-up page. At the top, there is the OCAS logo and a 'Français' link. Below the logo is a banner image of three people smiling. The main heading is 'Sign up for the ontariocolleges.ca'. There are two buttons: 'Sign up with Google' and 'Sign up with email'. The 'Sign up with email' button is highlighted with a red rectangle. Below the buttons is the text 'OR' and a link 'Have an account? Log in'. At the bottom, there are links for 'Contact Us', 'Privacy', and 'Terms of Use'. On the right side of the page, there is a 'What's New' section with a 'Continue with Google' button, an 'Introducing Sign in with Google' section, and a 'Learn More' button. A tip is provided: 'Tip: For new users, we recommend using your personal email address to create an OCAS account. Avoid using school email address because you may lose access to that email address once you graduate.'

2. On the **New User** page, in the **Account Details** section, enter your Legal name and a valid email address.

IMPORTANT: Make sure you complete this information carefully. You cannot change your first name or last name once the account is created.

You will be able to add your middle name and preferred names later in the application process.

OCAS Français

Already a user? [Sign in](#)

New User

Account Details

Legal First / Given Name

Legal Name (as it appears on your health card or passport)

Legal Last / Family Name

Legal Name (as it appears on your health card or passport)

Email Address

This will be your email to sign in to your account.

Password

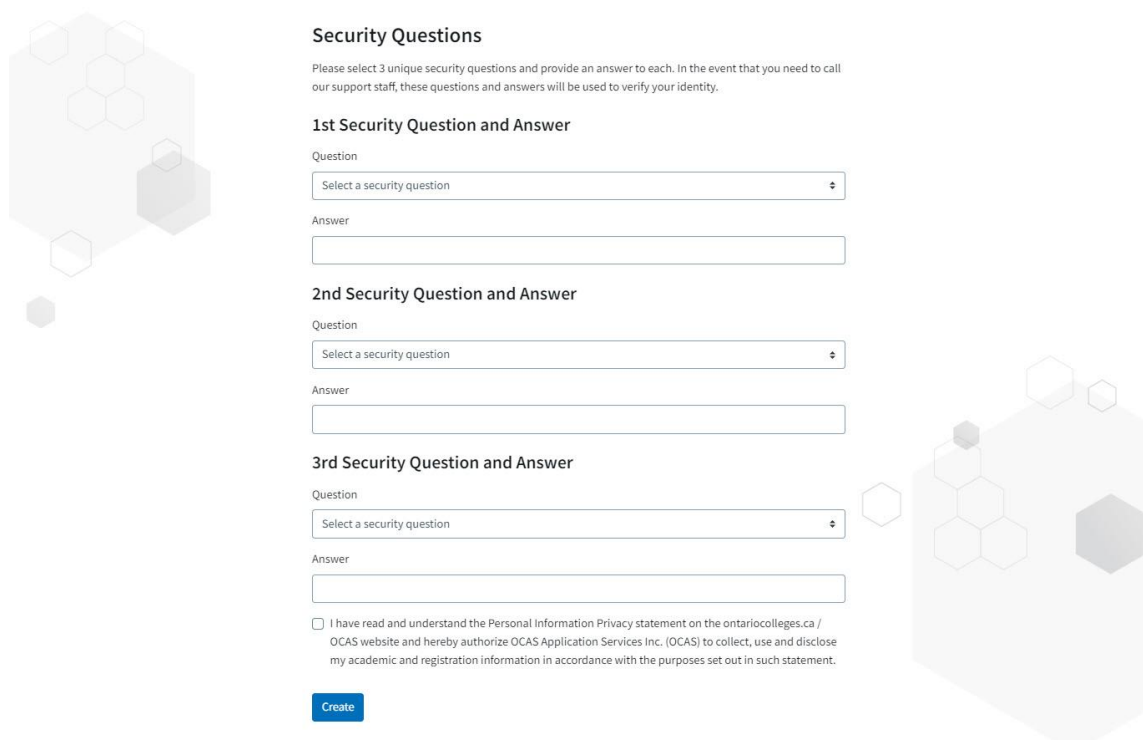
Use 8 or more characters with a mix of uppercase, lowercase, numbers, and symbols.

Confirm Password

3. Create a password for the account that satisfies the following criteria:
 - Between 8 and 16 characters in total
 - At least three of the following:
 - a lowercase letter (a-z)
 - an uppercase letter (A-Z)
 - a number (0-9)
 - at least one of these special characters:
`@ # $ % ^ & * - _ + = [] { } | \ : ' , ? / ` ~ " () ; .`
 - the password must be strong
4. [Complete the remaining steps in the account creation process.](#)

Continue the Account Creation Process

1. In the **Security Questions** section, choose questions from the list or create your own.

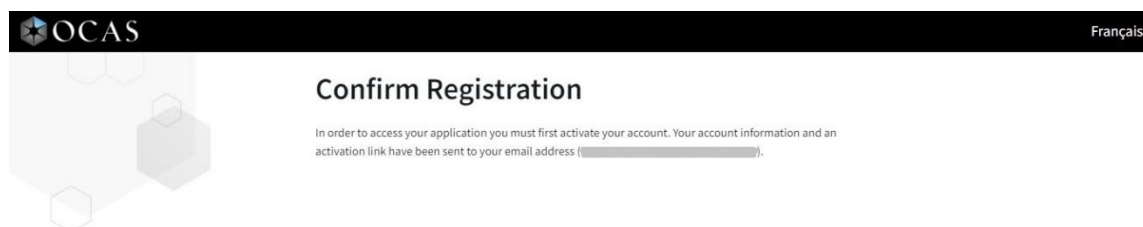


The screenshot shows the 'Security Questions' section of a web form. It features a decorative background of grey and white hexagons. The section is titled 'Security Questions' and includes a sub-header '1st Security Question and Answer'. Below this, there are three identical sets of 'Question' and 'Answer' fields. Each 'Question' field is a dropdown menu with the text 'Select a security question'. Each 'Answer' field is a text input box. At the bottom of the form, there is a checkbox with the text: 'I have read and understand the Personal Information Privacy statement on the ontariocolleges.ca / OCAS website and hereby authorize OCAS Application Services Inc. (OCAS) to collect, use and disclose my academic and registration information in accordance with the purposes set out in such statement.' Below the checkbox is a blue 'Create' button.

Make sure you choose questions and answers that you'll remember later. We use this information to verify your identity if you contact us for help.

2. Click the **OCAS Privacy Policy** link to read the privacy statement and then select the **Personal Information Privacy statement** check box.
3. Select **Submit**.

You will receive an account activation email message; it will be sent to the address that you used when you created the account.



The screenshot shows the 'Confirm Registration' section of a web form. It features a decorative background of grey and white hexagons. The section is titled 'Confirm Registration' and includes a sub-header 'Confirm Registration'. Below this, there is a text input field with a placeholder text: 'In order to access your application you must first activate your account. Your account information and an activation link have been sent to your email address ()'. At the bottom of the form, there is a blue 'Create' button.

4. Follow the instructions in the activation email message to activate your new ontariocolleges.ca account.



ACCOUNT DETAILS

Username: 0111-Test3@test-ontariocolleges.ca
Activation Link: [click here to activate your account](#)

Welcome! Your account has been created.

Please keep this email safe, so that you have all the information you need.

If you have any questions or require assistance, contact us using the information below.

Need more help? Contact Us

For Canadian applicants:
☎: [1.888.892.2228](tel:18888922228) | ✉: ask-us@ontariocolleges.ca

For International applicants:
☎: [1.855.232.5518](tel:18552325518) | ✉: international@ocas.ca

For College Partners, High School Partners, and all other users:
☎: [1.855.232.5518](tel:18552325518) | ✉: service@ocas.ca

OCAS | ontariocolleges.ca

60 Corporate Court
Guelph, ON, N1G 5J3
Canada

Issue: There is an existing account with the same username

It might happen that, while trying to create a new account, you get a message stating that there is already an account with that username. This means that the email address that you are using to create the new account is already being used for another account.

If you created an account some time ago, the account might still be active. Try logging in using the email address. If you can't remember the password, follow the [steps to reset your password](#).

If that doesn't work, contact our [Customer Contact Centre by phone or live chat](#). They'll be happy to help you access your account.

Issue: There is an existing account with the same name and date of birth

While creating your new account, when you log in and try to enter your date of birth, you might get a message stating that there is already an account with the same First name, Last name, and date of birth. This could mean that you already have an account.

DO NOT create a new account with a different or incorrect date of birth. Contact our [Customer Contact Centre by phone or live chat](#). They'll be happy to help you set up or get access to your account.

What if I already have an account?

If you already have an ontariocolleges.ca account, simply go to the website and log in.

For instructions, go to [Log in to your account](#) and complete steps 1 through 3.

For information about what to do if you encounter issues trying to log in, go to [Password and Log in Issues](#).

I want to change my username

If required, you can change the username on your ontariocolleges.ca account.

Note: If you've previously used an email address to create an account, you cannot use it as the new username.

If you change the username, and if the email address for the username is different from the contact email address:

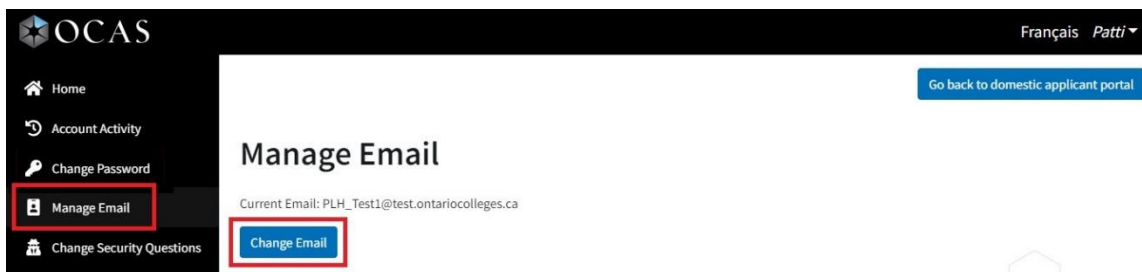
- All email messages related to your username and log in, such as password reset requests, are sent to the username email address
- All other email messages are sent to the email address in the Contact Information section of your profile.

To change your username:

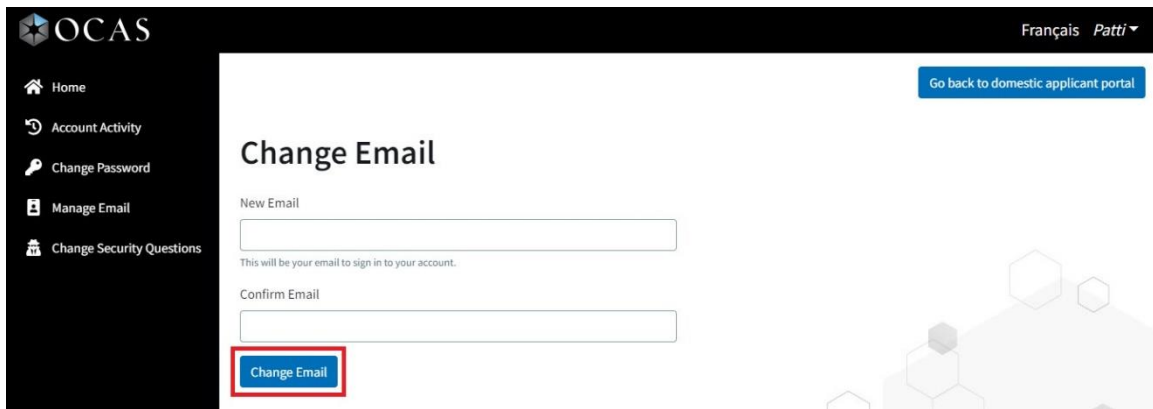
1. Log in to your ontariocolleges.ca account.
2. On **Your Dashboard**, in the banner, select your name and select **My Account**.



3. In the navigation pane, select **Manage Email**; then select **Change Email**.



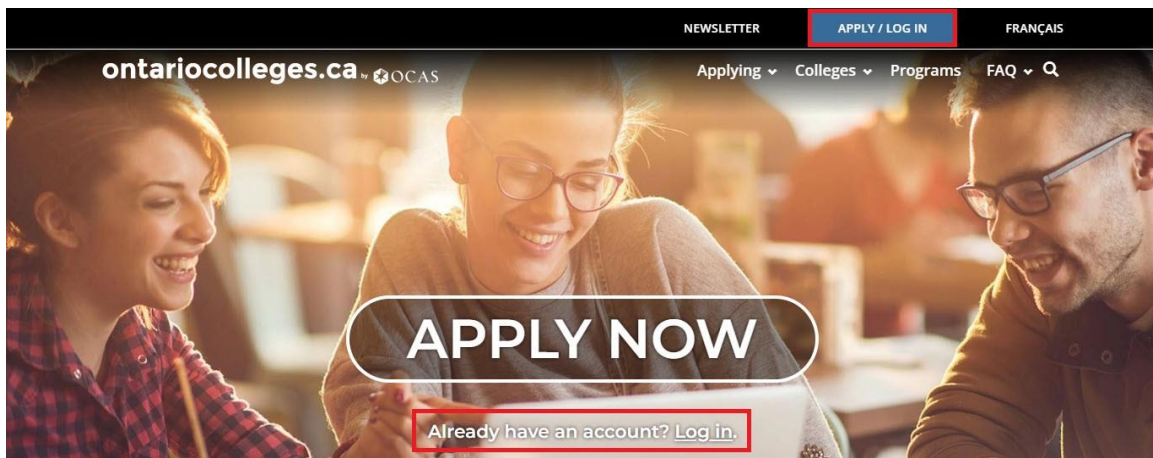
4. On the **Change Email** page, enter the email address for your new username in both fields; then select **Change Email**.



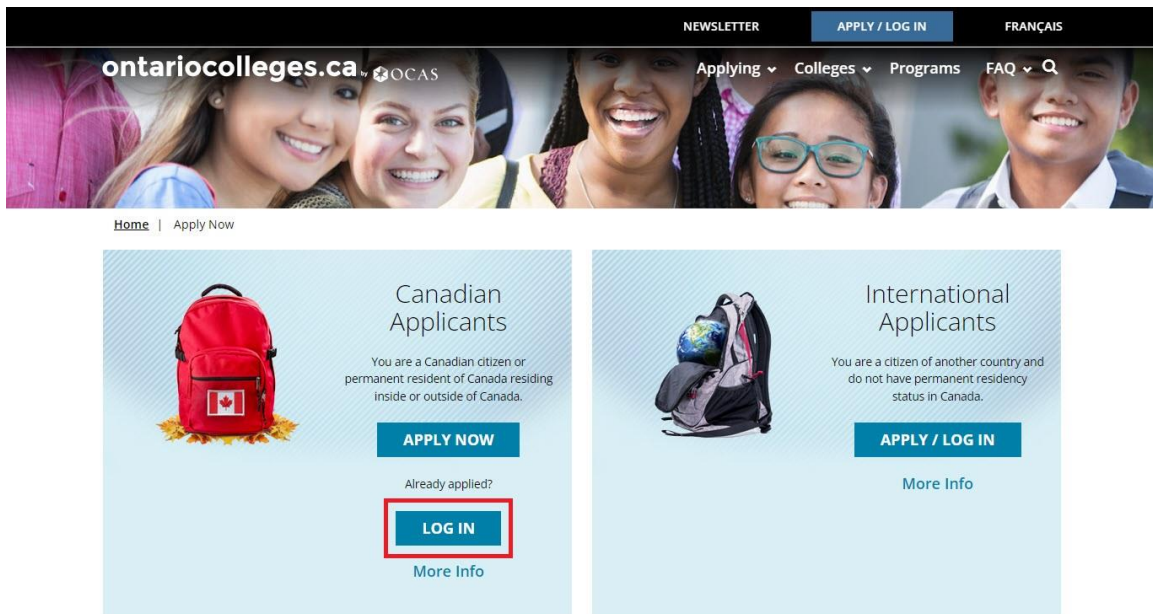
5. Follow the instructions on the screen to confirm the email change.

Log in to Your Account

1. Go to ontariocolleges.ca and select **Log in**.



2. On the **Log In** page, on the **Canadian Applicants** card, select **Log In**.

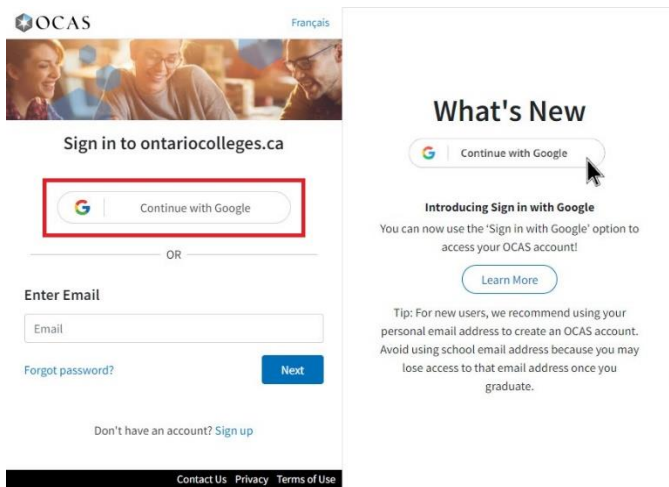


You can choose how you want to sign in to your ontariocolleges.ca account. Choose one of the following sign-up options:

- [Log in using a Google account](#)
- [Log in with an email address](#)

Log in Using Your Google Account

1. In the Sign in dialog box, select **Continue with Google**.



2. Enter the email address for your Google account and select **Next**.

3. Enter your password and select **Next**.

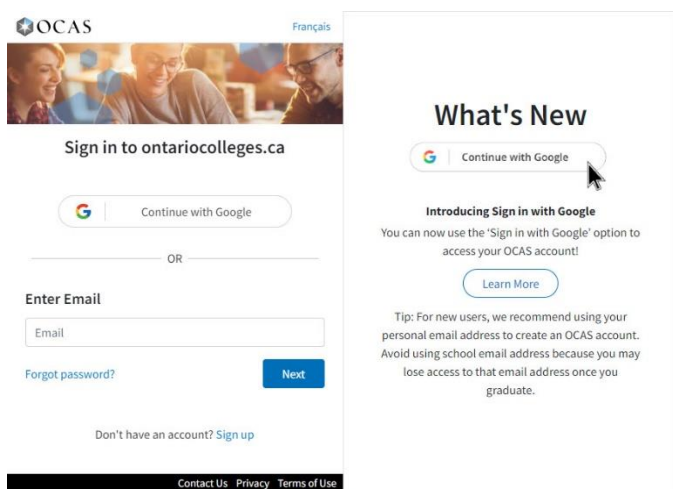
Your Profile page opens.

Log in Using your email address

If you already have an existing account, simply complete steps 1 through 3.

If you are logging in to a new account, complete all the steps to finish setting up the account.

1. In the Sign in dialog box, enter the email address you used to create your ontariocolleges.ca account and select **Next**.



The image shows two side-by-side screenshots from the OCAS website. The left screenshot is the sign-in page for ontariocolleges.ca. It features the OCAS logo, a 'Français' link, and a header image of three people. Below the header, there is a 'Sign in to ontariocolleges.ca' section with a 'Continue with Google' button. Below that is an 'OR' separator, followed by an 'Enter Email' section with an email input field and a 'Next' button. There are also links for 'Forgot password?' and 'Don't have an account? Sign up'. At the bottom, there are links for 'Contact Us', 'Privacy', and 'Terms of Use'. The right screenshot is a 'What's New' notification. It has a title 'What's New' and a 'Continue with Google' button. Below that, it says 'Introducing Sign in with Google' and explains that users can now use the 'Sign in with Google' option to access their OCAS account. There is a 'Learn More' button. A tip at the bottom recommends using a personal email address for new users and advises against using school email addresses.

2. Enter your password and select **Next**.

(If you can't remember your username or password, follow the instructions in [Password and Log in Issues](#).)

3. On the **New Applicant** page, enter your **Date of Birth**.

IMPORTANT: Be sure to enter your date of birth correctly; once it's saved, you cannot change it. To get it corrected, you must contact our [Customer Contact Centre by phone or live chat](#).

If you like, you can also add **Middle Names**.



Your Information

If you are completing this application on someone else's behalf, enter the applicant's name and date of birth.

Legal First / Given Name:

Legal Last / Family Name:

Middle Names (optional):

Date of Birth:
Month Day Year

4. Select **Continue**.
5. The **Privacy Consent** page opens where you are asked to review and accept the Privacy Policy.
IMPORTANT: Be sure to review the complete Privacy Policy. It explains how we use the information that you provided as part of your college application.



By continuing with this application, I consent to the collection, use, disclosure, and retention of my personal information by OCAS Application Services Inc. ("OCAS") in connection with my application as described in the [OCAS Privacy Policy](#).



When you've finished reading the statement, select the check box. If you do not accept the OCAS Privacy Policy, you will not be able to complete your college application.

6. Select **Submit**.
7. On the **Communications Preferences** page, review the information about email communication. If you would like to receive email from ontariocolleges.ca, select the **I agree** check box.



If you would like to receive email from ontariocolleges.ca about surveys, promotions and program offerings, please check the box below:

I agree to receive commercial electronic messages from OCAS Application Services Inc., including surveys, promotions, newsletters and emails about other products and services that may be of interest to me. I acknowledge that I may withdraw my consent at any time.

Submit

Please note that in order to process your application and registration to an Ontario College, ontariocolleges.ca and the College(s) you apply to will need to send you emails related to your application and your acceptance at the College of your choice. You will continue to receive these transactional emails regardless of the options you select above.

For further information about our communications, please contact ontariocolleges.ca:

60 Corporate Court, Guelph, Ontario, Canada | 1.888.892.2228 | Ask-Us@ontariocolleges.ca



8. Select **Submit**.

Your new account profile opens where you can begin adding personal information and details about your education.

Complete Your Profile

Now that you've got your account set up and you can log in, it's time to add details about yourself and your education.

Add Personal Information

Start by adding personal details, such as your first language, mailing address, and status in Canada.

Note: You cannot change your Legal last name, Legal first name, and date of birth. If any of these must be corrected, contact our [Customer Contact Centre by phone or live chat](#).

1. On the **Personal Information** card, select **Get Started**.



Before you can begin your application, we need you to **tell us about yourself!**



Basic Information

The **Personal Information** page opens, where you can add optional details such as Middle Name or Preferred Name.

Note that you cannot change your first name, last name, or date of birth.



Basic Information

Title (optional):

Legal First / Given Name:

If you wish to change this, contact ontariocolleges.ca at 519.763.4725 or toll-free within Canada at 1.888.892.2228

Legal Last / Family Name:

If you wish to change this, contact ontariocolleges.ca at 519.763.4725 or toll-free within Canada at 1.888.892.2228

Middle Names (optional):

Preferred Name (optional):

Previous Legal Last Name (optional):

2. (Optional) If you like, you can add the following details:

- Title
- Middle names
- Preferred name – If you have a short name or nick name that you prefer to be called, add it here.
- Previous legal last name – If your school records or other documents use a different last name, add it here. Otherwise, you can leave it blank.

Note: Your previous legal last name is especially important for post-secondary transcript requests since you cannot specify a previous legal last name when you declare post-secondary education.

3. Select a **Gender Identity**, your **First Language**, and indicate whether your parents or guardians attended post-secondary schools.

Date of Birth:

If you wish to change this, contact ontariocolleges.ca at 519.763.4725 or toll-free within Canada at 1.888.892.2228

Gender Identity:

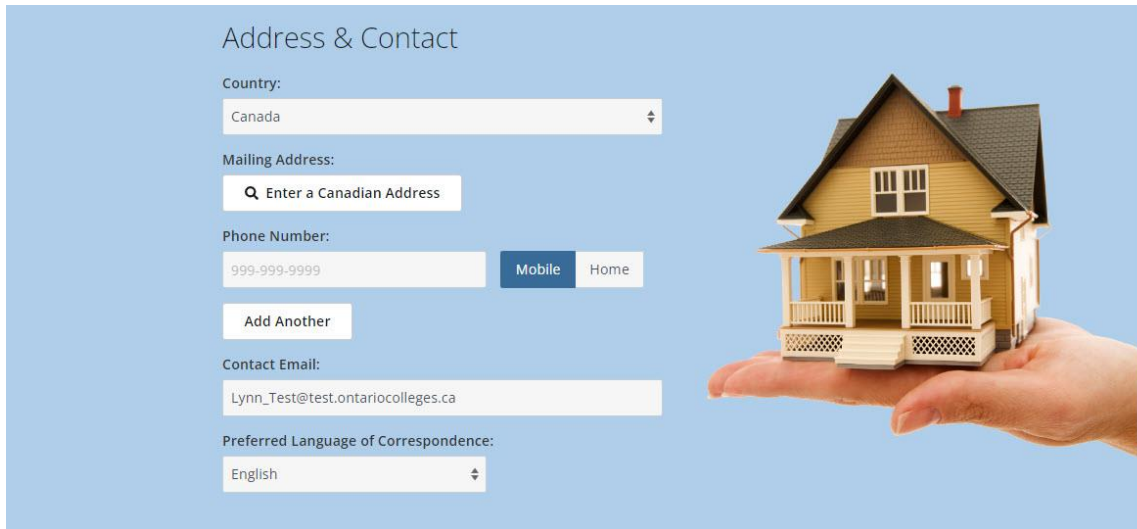
First Language:

Have either of your parents/guardians attended university or college?

Address & Contact

1. Add a valid mailing address, phone number, and email address.

Note: This email address is the one that colleges will use to communicate with you.



Address & Contact

Country:
Canada

Mailing Address:
Enter a Canadian Address

Phone Number:
999-999-9999 Mobile Home

Add Another

Contact Email:
Lynn_Test@test.ontariocolleges.ca

Preferred Language of Correspondence:
English

Citizenship & Residency

1. In the **Citizenship & Residency** section, provide the required information.



Citizenship & Residency

Country of Citizenship:
Canada

Do you consider yourself to be a person of Indigenous descent or related to a person of Indigenous descent? Why we ask for this information.
Yes No

Country of Birth:
Select a country...

2. If you select a **Country of Citizenship** other than Canada, you must also indicate your **Status in Canada**. Select one of the items in the list.

Depending on the status that you select, you might see a message with additional instructions. Here are some examples:

If you select **Permanent Resident or Landed Immigrant**, you are advised that you might need to submit additional documentation.

Status in Canada:

Permanent Resident Or Landed Immigrant

Since you are not a Canadian Citizen, you may need to send in additional documentation to support your application. Some examples of supporting documents include Permanent Resident Card, Immigrant Visa, Record of Landing, and more. Check the college websites for specific details on how to submit your supporting documents.

[Learn More](#)

If you select **Study Permit/Student Visa**, you are advised to apply as an international applicant.

Status in Canada:

Study Permit/Student Visa

Based on your status in Canada, you may be applying through the wrong system. International students should apply through each college's international portal.

NOTE: If you are applying to Humber, Loyalist, Michener, Ridgeway, St.Clair, and/or Sheridan, please continue using this application.

[Apply as an International Applicant](#)

Status of Visa:

Select a status...

Select a status...

Have Visa

Not Started

Submitted Application

Waiting Approval

related to a person of Indigenous

If you select **Other**, you are advised to change the status to the one you expect to have while attending college.

Status in Canada:

Other

NOTE: If you are in the process of applying for status in Canada, change the Status in Canada field to the status you expect to have when attending college.

Since you are not a Canadian Citizen, you may need to send in additional documentation to support your application. Some examples of supporting documents include Permanent Resident Card, Immigrant Visa, Record of Landing, and more. Check the college websites for specific details on how to submit your supporting documents.

[Learn More](#)

3. Provide the required details for the status that you chose.



- If you are a Canadian Citizen and consider yourself to be a person of Aboriginal descent, select **Yes**; then select one of the Aboriginal Ancestry check boxes.

Citizenship & Residency

Country of Citizenship:

Do you consider yourself to be a person of Indigenous descent or related to a person of Indigenous descent? [Why we ask for this information.](#)

 Yes No

Section 35 of the Canadian Constitution legally recognizes and affirms the rights of Indigenous peoples. Section 35(2) of the Canadian Constitution legally defines Indigenous peoples as Indian (First Nation), Métis, and Inuit. Do you self-identify as: (check all that apply)

- First Nation
 Inuit
 Métis
 I use another definition to describe my Indigenous ancestry and/or identity

Country of Birth:

- Select your **Country of Birth** from the list.

Sponsorship

- Select a **Sponsorship** response from the list.

Note: Financial aid, such as OSAP, a bursary, or a scholarship that you are receiving are not considered as sponsorship.

Sponsorship

Do you have, or are you in the process of getting sponsorship? If yes, please indicate the name of the agency.

If you are not sponsored, select No sponsorship. If you are applying for financial aid (e.g. OSAP, a bursary or a scholarship) you are not considered sponsored and should select No Sponsorship.

Applicant Diversity Census

If you choose, you can provide details about yourself that relate to equity, diversity, and inclusion such as ethnic group, religion, or sexual orientation.

Applicant Diversity Census

Why is OCAS requesting information about me relating to equity, diversity and inclusion?

Your provision to OCAS of information about you relating to equity, diversity and inclusion is entirely voluntary.

OCAS collects this information on behalf of the institutions to which you submit applications based on authority granted in the Ontario Colleges of Applied Arts and Technology Act or equivalent constituent legislation.

Ontario post-secondary institutions are committed to the principles of equity, diversity and inclusion. An institution may use and disclose the information you share for the following purposes:

- If you identify with an equity-seeking group, to inform you of specific programs, services and supports that might be of interest and available to you.
- If you identify with an equity-seeking group, to facilitate your application to the institution (including to identify admission criteria that might apply to you and to assess your eligibility for relevant scholarships and bursaries).
- To create aggregated data that the institution may then use to improve the availability of post-secondary education to equity-seeking groups, to conduct research and analysis regarding the delivery of services to equity-seeking groups, to identify and mitigate unconscious biases and systemic racism in the admission process, to evaluate the effectiveness of programs implemented to address unconscious biases and system racism and for other statistical and analytic purposes. An institution might share this aggregated data with the Ministry of Colleges and Universities, other post-secondary institutions and other third parties for system reporting purposes.
- Otherwise described in each institution's statement on equity, diversity and inclusion.

Except as expressly described in this notice, your responses to the questions about equity, diversity and inclusion will not affect your application to any institution.

Read the information carefully; then for each category, select the check boxes that apply to you. If you choose not to provide details, select **Prefer not to answer**.

Military Connected Learners

If you choose, you can indicate that you, or a member of your immediate family, are currently serving or are a veteran.

Military Connected Learners

Are you a military-connected learner (e.g. Currently serving regular or reserve force, Veteran, or immediate family of any of these groups)?

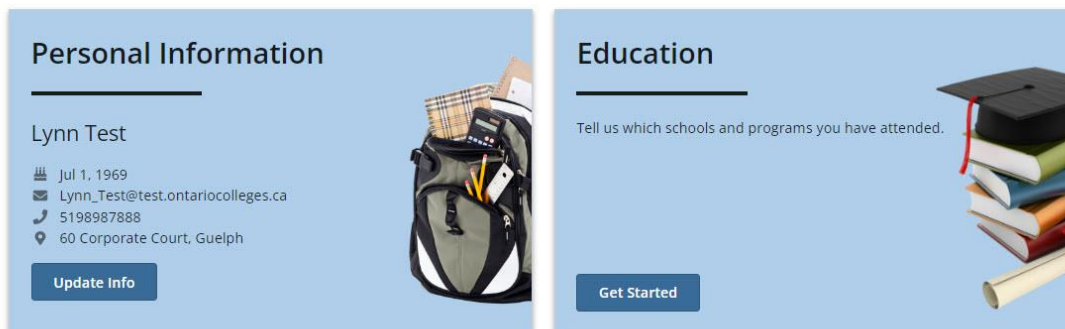
Prefer not to answer No Yes

When you have completed all the sections, select **Save & Continue**.

Your contact details are displayed in the **Your Profile** page, on the **Personal Information** card.



Before you can begin your application, we need you to **tell us about yourself!**



Add Your Education

We encourage you to add all the high school and post-secondary education that you've taken.

Note: If the application fee is unpaid, and you have not previously applied to college and you have declared more than one school, you can delete an education record from your profile. The Education section must include at least one school.

After the fee is paid, or if you have paid for an application in a previous cycle, you can only make some changes, such as dates attended. If you need to make other corrections, contact our [Customer Contact Centre by phone or live chat](#).

1. On the **Your Profile** page, on the **Education** card, select **Get Started**.






Before you can begin your application, we need you to **tell us about yourself!**

Personal Information


Enter your personal and contact information.



[Get Started](#)

Education

Tell us which schools and programs you have attended.



[Get Started](#)

The **Education** page opens.



Education Status

Are you currently enrolled in a high school course?

 Yes No

Self-Declared Education

Colleges will use this information to assess your application as well as to determine if you may be eligible for advanced entry (i.e. entry to a semester higher than Semester 1). You should provide as much information as possible about your high school and all postsecondary studies.

Applicants with a GED (General Educational Development test) should declare some high school education (even if incomplete) and provide test results to ontariocolleges.ca (60 Corporate Court, Guelph, ON N1G 5J3). Once processed, your GED results will appear in the Documents section of your account. For more information, see the Supporting Documents page of our website.

If you participated or are enrolled in a dual credit course/courses at an Ontario college, please don't declare your college education. Your high school will report those grades, so you only need to declare your high school education.

[Start Declaring Education](#)

2. Under **Education Status**, select your answer for each question:

- Are you currently enrolled in a high school course?

If you select **No**, the following question is displayed:

- Have you graduated from high school or earned a high school equivalency?



3. To add your education, select **Start Declaring Education**.

You can add details about the following types of education. (The links take you directly to the specific instructions in this guide.)

- Canadian High School Education – [in Ontario](#) or [out of Province](#)
- Canadian College Education – [in Ontario](#) or [out of Province](#)
- Canadian University Education – [in Ontario](#) or [out of Province](#)
- [Academic Upgrading](#)
- [International Education](#)

4. When you've finished adding your education, the **Your Profile** page opens, and you can see the schools listed on the **Education** card.

Here's what our example applicant's profile looks like:

ontariocolleges.ca Welcome Lynn Français

Your Profile

i Your profile is complete! You're ready to [Apply To College!](#)

Home
Profile
Apply
Docs

Personal Information

Lynn Test

Jul 1, 1969
 Lynn_Test@test.ontariocolleges.ca
 5198987888
 60 Corporate Court, Guelph

[Update Info](#)

Education

- ★ High School / GED Completed
- University Of Western Ontario
- Mohawk
- M M Robinson High School
- Queensland

[Update Education](#)

Add an Ontario High School

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education**, list, select **Canadian High School Education**.

Please indicate the type of education you would like to add to your profile. Home-schooled applicants should select Canadian High School Education from the drop-down menu and enter 'Home/Private Non-Accredited High School' as the school name. If you participated or are enrolled in a dual credit course/courses at an Ontario college, please don't declare your college education. Your high school will report those grades, so you only need to declare your high school education.

Type of Education:

Select a type...

- Select a type...
- Canadian High School Education
- Canadian College Education
- Canadian University Education
- Academic Upgrading/ACE Program
- International Education

3. In the **Province** list, select **Ontario**.
4. Select **Find an Ontario High School**.

Find an Ontario High School

Search by School Name or City

M M Robinson

Name	Type	Status	Street Address	City
M M Robinson High School	Day	Open	2425 Upper Middle Rd	Burlington

Select

5. Search for the school. In the results, **Select** the school.

IMPORTANT: Make sure that you select the correct school. If you choose the wrong school, any transcript requests you make later in the application process might fail. (The associated transcript fee payment is non-refundable.)

Note: If you are a Home-Schooled student, enter **Home** and select **Home/Private Non-Accredited High School** in the list.

6. Enter the remaining details.

Canadian High School Education

Please provide as much detail as possible for this education record.

Province:

School Name:

Are you currently attending this institution?

Attended From Date:

The date you started attending this institution.

Ontario Education Number (OEN):

If you do not know your OEN, please contact your high school counsellor; otherwise you can enter 0 to continue.

Student Number:

If you do not know your Student Number please enter 0.

First Name on School Record:

Last Name on School Record:

OEN and Student Number: These numbers should be on your report card. If you cannot find them, contact the school. If you are a **current** high school student, the OEN is particularly important for ensuring that your grades are correctly posted to your OCAS account. If you cannot find your OEN, simply enter **0**.

Last Name on School Record: If your last name was different when you attended high school, make sure you enter it here. This detail helps the school locate your transcripts.

7. Select **Save & Continue** or **Save & Add Another**.

A Note for Current Ontario High School Students Only:

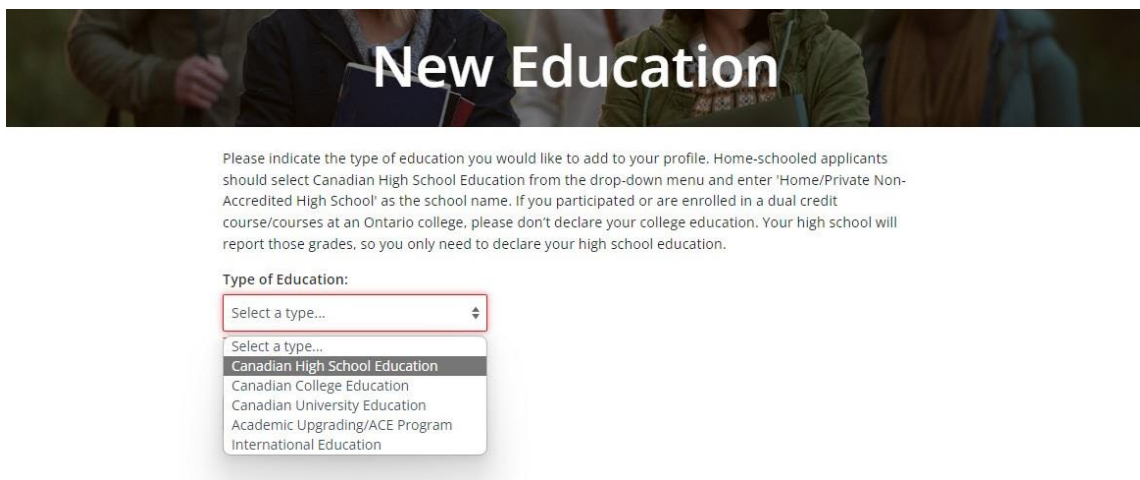
Most high schools automatically forward your grades to ontariocolleges.ca. You must let your guidance counsellor know that you're applying to an Ontario college.

If you do not see your grades in the **Docs** section of **Your Dashboard**, contact your guidance counsellor.



Add an Out-of-Province High School

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education** list, select **Canadian High School Education**.



New Education

Please indicate the type of education you would like to add to your profile. Home-schooled applicants should select Canadian High School Education from the drop-down menu and enter 'Home/Private Non-Accredited High School' as the school name. If you participated or are enrolled in a dual credit course/courses at an Ontario college, please don't declare your college education. Your high school will report those grades, so you only need to declare your high school education.

Type of Education:

Select a type... ▾

- Select a type...
- Canadian High School Education
- Canadian College Education
- Canadian University Education
- Academic Upgrading/ACE Program
- International Education

3. In the **Province** list, select a province.

Canadian High School Education

Please provide as much detail as possible for this education record.

Province:

Alberta ▾

City:

Select a city... ▾

School Name:

School Name

Are you currently attending this institution?

Yes No

Attended From Date:

Month ▾ Year ▾

The date you started attending this institution:

Student Number:

Student Number

If you do not know your Student Number please enter 0.

First Name on School Record:

Lynn

Last Name on School Record:

Test

4. Select a **city**, and then enter the name of the high school.
5. Enter the remaining details; then select **Save & Continue** or **Save & Add Another**.

Add an Ontario College

1. On the **Education** page, select **Start Declaring Education**.
2. On the New Education page, in the Type of Education list, select Canadian College Education.
3. In the **Province** list, select **Ontario**.

Canadian College Education

Please provide as much detail as possible for this education record.

Province:

Ontario College:

Are you currently attending this institution?

Attended From Date:

The date you started attending this institution.

Major:

Credential received or to be received by first day of college:

Student Number:

If you do not know your Student Number please enter 0.

4. In the **Ontario College** list, select a college.

IMPORTANT: You **must** select a college from the list. If you manually enter the name, when you create an application, you will not have the option to submit an online transcript request.

Note: If you cannot find the school in the list, scroll down to the bottom, and select **Other**.

For example, if you attended a private college in Ontario, select **Other** and add the details.

5. Enter the remaining details about the program and when you attended.
6. Enter your student number. The college will use this number to locate your transcripts.
7. Select **Save & Continue** or **Save & Add Another**.



Add an Out-of-Province College

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education** list, select **Canadian College Education**.

Canadian College Education

Please provide as much detail as possible for this education record.

Province:

College Name:

Are you currently attending this institution?

Attended From Date:

The date you started attending this institution.

Major:

Credential received or to be received by first day of college:

3. In the **Province** list, select a province.
4. Enter the name of the college.
5. Enter the remaining details about the program and when you attended.
6. Select **Save & Continue** or **Save & Add Another**.



Add an Ontario University

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education** list, select **Canadian University Education**.

Canadian University Education

Please provide as much detail as possible for this education record.

Province:

Ontario University:

Are you currently attending this institution?

Attended From Date:

The date you started attending this institution.

Level of Studies:

Major:

Credential received or to be received by first day of college:

Student Number:

If you do not know your Student Number please enter 0.

3. In the **Province** list, select **Ontario**.
4. In the **Ontario University** list, select a university.
IMPORTANT: You **must** select a university from the list. If you manually enter the name, when you create an application, you will not have the option to submit an online transcript request.
Note: If you cannot find the school in the list, scroll down to the bottom, and select **Other**.
For example, if you attended a private university in Ontario, select **Other** and add the details.
5. Enter the remaining details about the program and when you attended.
6. Enter your student number.
7. Select **Save & Continue** or **Save & Add Another**.



Add an Out-of-Province University

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education** list, select **Canadian University Education**.

Canadian University Education

Please provide as much detail as possible for this education record.

Province:

British Columbia

University Name:

University Name

Are you currently attending this institution?

Yes No

Attended From Date:

Month Year

The date you started attending this institution.

Level of Studies:

Select a level...

Major:

Major

Credential received or to be received by first day of college:

Select a credential...

3. In the **Province** list, select a province.
4. Enter the name of the university.
5. Enter the remaining details about the program and when you attended.
6. Select **Save & Continue** or **Save & Add Another**.



Add Academic Upgrading

If you took high school courses through Academic Upgrading at a college in Ontario, you must add this type of education to your profile.

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education** list, select **Academic Upgrading**.

Academic Upgrading/ACE Program

This section is for courses up to Grade 12 level or equivalent taken through Academic Upgrading/ACE Program at a college. These courses are to help meet eligibility requirements for college programs.

If you are currently attending or have attended Academic Upgrading/ACE Program at an Ontario college, contact the college for information about obtaining a transcript. Please provide a valid student number.

Ontario College:

Are you currently attending this institution?

Attended From Date:

The date you started attending this institution.

Student Number:

If you do not know your Student Number please enter 0.

3. In the **Ontario College** list, select a college.
4. Enter details about when you attended the program.
5. Enter your student number.
6. Select **Save & Continue** or **Save & Add Another**.



Add International Education

1. On the **Education** page, select **Start Declaring Education**.
2. On the **New Education** page, in the **Type of Education** list, select **International Education**.

International Education

Please provide as much detail as possible for this education record.

Institution Type:

Country:

Institution Name:

Are you currently attending this institution?

Attended From Date:

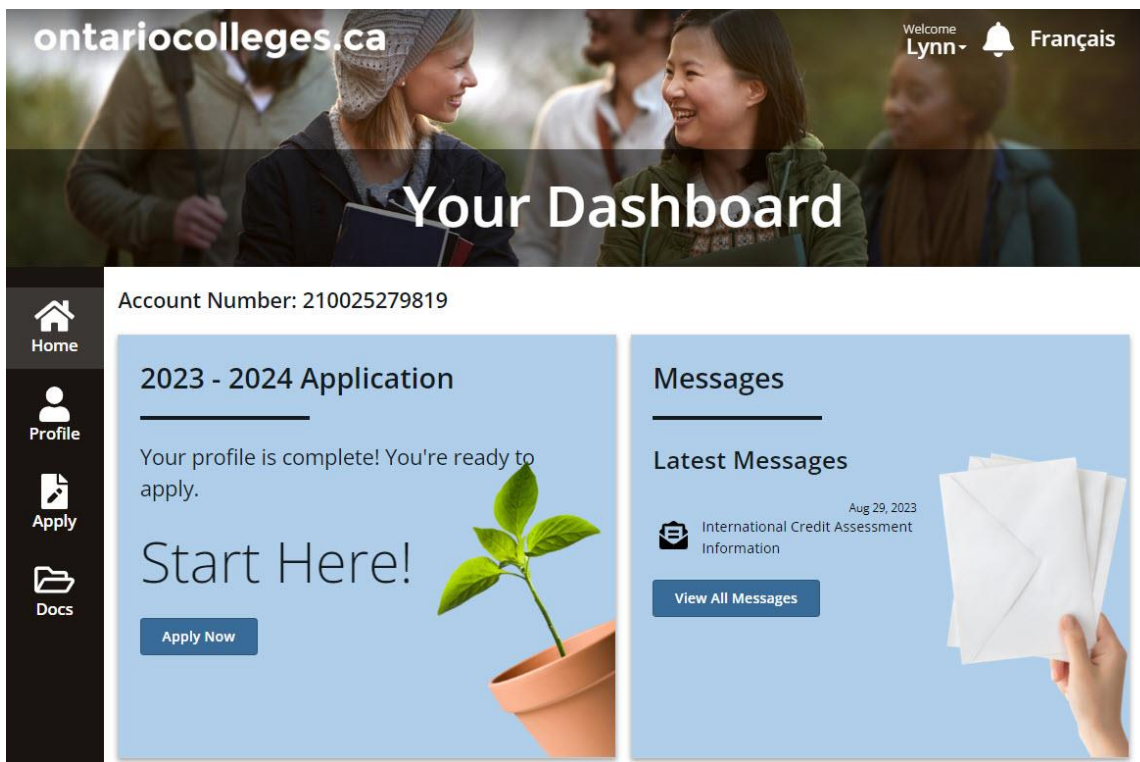
The date you started attending this institution.

Year / Level Achieved:

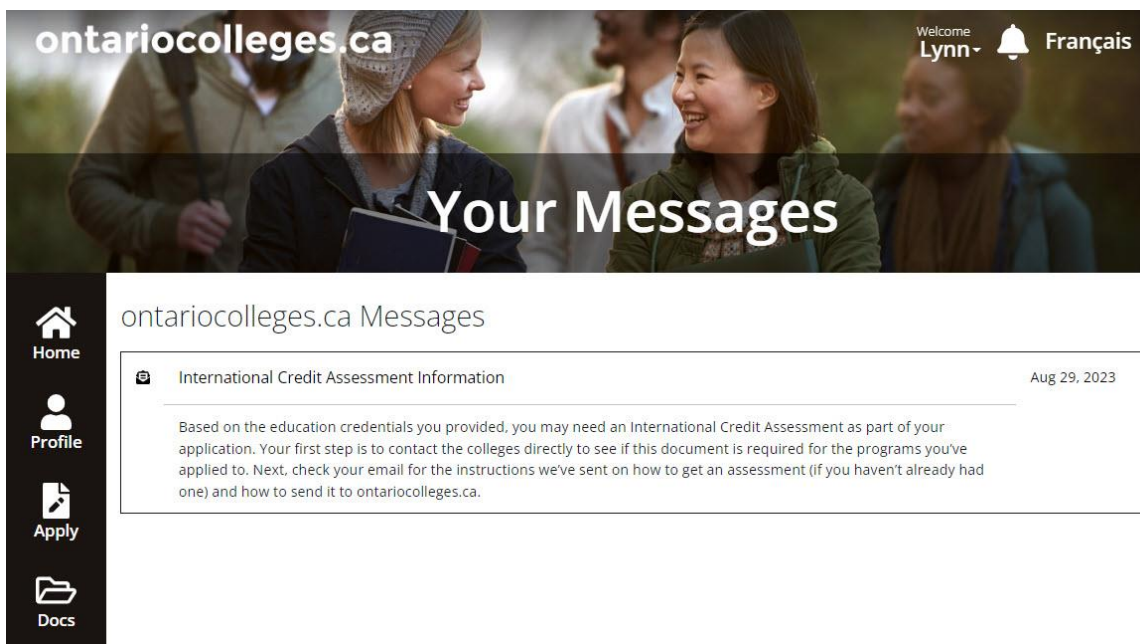
3. Select the **Institution Type** and the **Country**.
4. Enter the name of the institution.
5. Enter the remaining details about the program and when you attended.
6. Select **Save & Continue** or **Save & Add Another**.

After you save the new International Education, you will receive a message about International Credit Assessments. A notification about the message is displayed on your Dashboard.





The message looks something like this:



For more information about international credential assessments, see [Internationally Trained Applicants](#).

Delete an Education record

If you make an error while entering your education, it might be possible to delete the entry.

Note: You can only delete an education record if the application fee is unpaid, if you have listed more than one school, and if you have not previously applied to college.

To delete an Education record:

1. On **Your Dashboard**, select **Profile**; then select **Update Education**.

ontariocolleges.ca

Welcome Lynn Français

Your Profile

📌 Your profile is complete! You're ready to [Apply To College!](#)

Home
Profile
Apply
Docs

Personal Information

Lynn Test

📅 Jul 1, 1969
✉ Lynn_Test@test.ontariocolleges.ca
☎ 5198987888
📍 60 Corporate Court, Guelph

[Update Info](#)

Education

- ★ High School / GED Completed
- 📍 Mohawk
- 📍 University Of Western Ontario
- 📍 Queensland

[Update Education](#)

2. In the Education record that you want to remove, select the **Education Actions** icon, and select **Delete Record**.

ontariocolleges.ca

Welcome Lynn Français

Institution Name	Type	Attended	
Mohawk	Canadian College Education	Jun 1997 - May 1999	⋮
University Of Western Ontario	Canadian University Education	Sept 2000 - Apr 2001	⋮
Queensland	International Education	Sept 2004 - Apr 2005	⋮

[Add Another](#)

[Edit Record](#)
[Delete Record](#)

Create an application

Now that you've added your personal information and education, you can start a college application.

A bit about the application cycle

Each application covers programs that start between August and the following July. This means that when you create an application, you can add programs that start within that academic year.

For example, if you create a 2024/2025 application, you can add programs that start between August 2023 and July 2024. Start dates in this cycle are typically September 2024, January 2025, and May 2025.

IMPORTANT: Remember that there is a fee for each application. So, if you want to create applications for two different cycles, you must pay two application fees – one for each cycle. Remember: the application fee is **non-refundable**. For more information, see the [Application Fees page on ontariocolleges.ca](#).

On **Your Dashboard**, you see cards for each of the possible application cycles; for example, the 2023/2024 application and the 2024/2025 application.

Here's what our example applicant's dashboard looks like:

The screenshot shows the 'Your Dashboard' for a user named Lynn. At the top, the website logo 'ontariocolleges.ca' is on the left, and 'Welcome Lynn' with a notification bell and a 'Français' link are on the right. The main heading 'Your Dashboard' is centered over a background image of students. Below the heading, the account number '210025279819' is displayed. The dashboard is divided into two main sections. The left section is titled '2023 - 2024 Application' and features a green plant in a pot. It states 'Your profile is complete! You're ready to apply.' and includes a 'Start Here!' heading with an 'Apply Now' button. The right section is titled 'Messages' and shows 'Latest Messages' with a message from 'Aug 29, 2023' about 'International Credit Assessment Information' and a 'View All Messages' button. A sidebar on the left contains navigation icons for Home, Profile, Apply, and Docs.

2024 - 2025 Application

Your profile is complete! You're ready to apply.

Start Here!

[Apply Now](#)

Supporting Documents

If your program requires additional pre-requisite documents they will appear here.

For information on how to submit your documents, please visit the [Supporting Documents](#) page.

Offers

You have not received any offers yet. Check again later if you are expecting an offer.

Links

- [Important Dates and Deadlines](#)
- [Find a Program](#)
- [How do I request a transcript?](#)
- [Admission Requirements](#)
- [Contact the colleges](#)
- [FAQ](#)

Apply Today. Change Tomorrow.

We'll walk through the process of creating an application for the 2024/2025 application cycle:

- Start an application for a particular cycle
- Add program choices
- Order transcripts
- Review your application
- Pay the required fees (non-refundable)

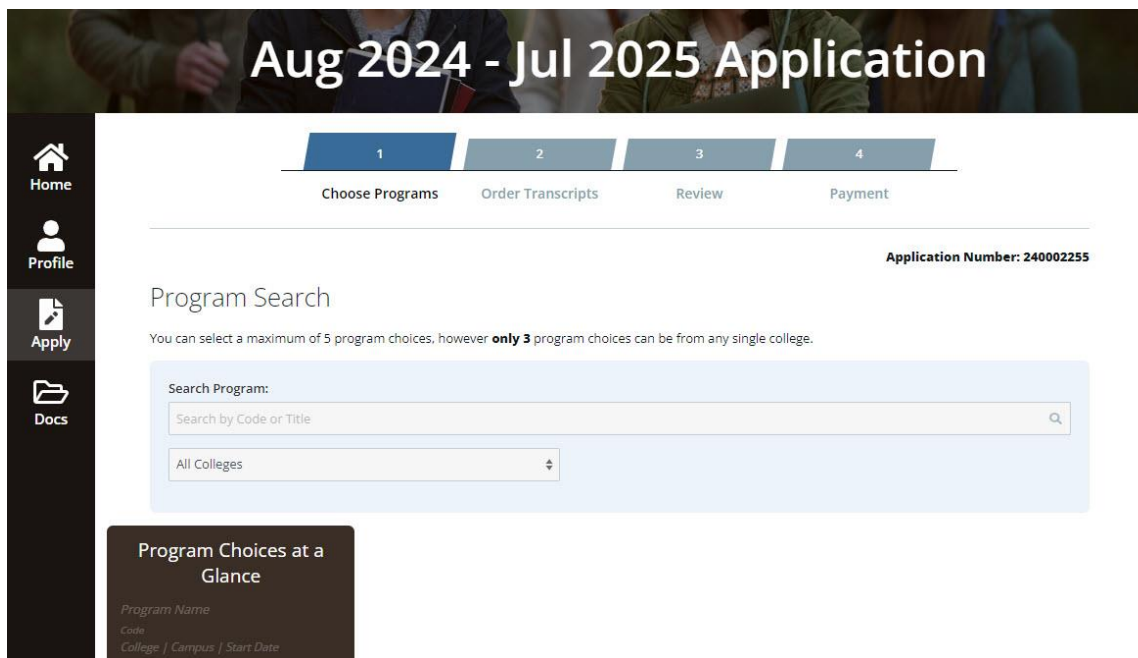


Start an application and add program choices

1. On **Your Dashboard**, on the 2024 – 2025 Application card, select **Apply Now**.



The application page opens. You can see that you are on the first of four steps in the process.



2. In the **Search Program** field, enter the program name (or a part of the name.) For example: **architectural technology**.

A list of all the available programs is displayed under **Program Search Results**.

Aug 2024 - Jul 2025 Application

1 Choose Programs
2 Order Transcripts
3 Review
4 Payment

Application Number: 24002255

Program Search

You can select a maximum of 5 program choices, however **only 3** program choices can be from any single college.

Search Program:

All Colleges

Program Choices at a Glance

Program Name
Code
College | Campus | Start Date

Program Name
Code
College | Campus | Start Date

Program Name
Code
College | Campus | Start Date

Program Search Results

Program	Location	Details	
Architectural Technology (Fast-Track) (Optional Co-op) (3125)	Centennial / Morningside	Start Date: Sept 2024 Delivery: Full Time Duration: 4 Semesters Availability: Open	Add
Architectural Technology (03371)	Humber / North	Start Date: Sept 2024 Delivery: Full Time Duration: 6 Semesters Availability: Open	Add

3. To refine the list, select a college.

Program Search

You can select a maximum of 5 program choices, however **only 3** program choices can be from any single college.

Search Program:

All Colleges

- All Colleges
- Algonquin
- Cambrian
- Canadore
- Centennial
- Collège Boréal
- Conestoga
- Confederation
- Durham
- Fanshawe
- Fleming
- George Brown
- Georgian
- Humber
- Kemptville College
- La Cité Collégiale
- Lambton
- Loyalist
- Michener Institute
- Mohawk

Program Choices at a Glance

Program Name
Code
College | Campus | Start Date

Program Name
Code
College | Campus | Start Date

Program Name
Code
College | Campus | Start Date

Results

Program	Location	Details	
Architectural Technology (Fast-Track)	Centennial / Morningside	Start Date: Sept 2024 Delivery: Full Time Duration: 4 Semesters Availability: Open	Add
Architectural Technology (03371)	Humber / North	Start Date: Sept 2024 Delivery: Full Time Duration: 6 Semesters Availability: Open	Add
Architectural Technology (03371)	George Brown / Casa Loma Campus	Start Date: Sept 2024 Delivery: Full Time Duration: 6 Semesters Availability: Open	Add

4. To add a program to your application, find the program in the list and select **Add**.

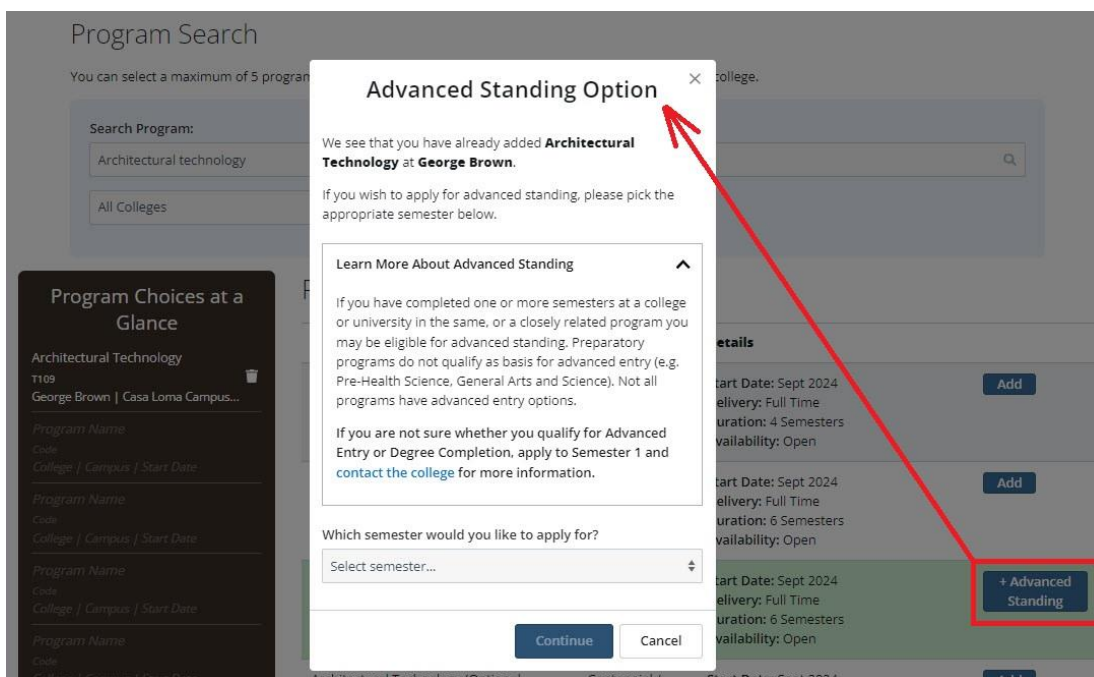
5. Repeat the steps to find and add other programs.

In the example, the applicant selected Sheridan, Mohawk, and George Brown.

Remember that you can add a **maximum of 5 programs**, with 3 from a single college.



Note: Some programs might offer Advanced Standing. In the example, you can see that the applicant selected a program at George Brown that offers Advanced Standing.



Note: If you did not declare previous post-secondary education, you will not see the **Advanced Standing** option.

If you want to apply for a semester higher than Semester 1 and the option is not available, the college might require you to apply for Semester 1 and then apply for credit transfers. For more information about credit transfer between colleges and universities, go to ontariocolleges.ca.

6. When you're finished choosing programs, select **Save & Continue**.

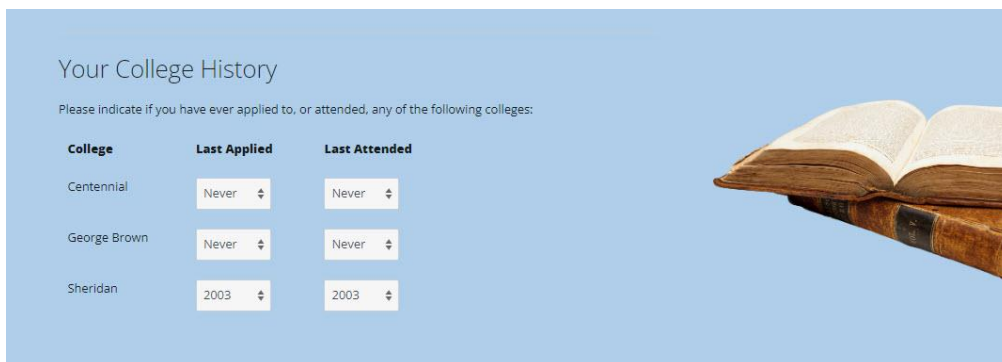
Note: You can come back to your application at any time and add or remove program choices.

7. In the **Your College History** section, for each college that you chose, select the appropriate responses:

Last Applied – If you previously applied to a program at the college, select a year in the list. Otherwise, select **Never**.

Last Attended – If you previously attended the college, select a year in the list. Otherwise, select **Never**.

In the example, you can see that the applicant previously applied for and attended Sheridan College.



8. Select **Save & Continue**.

The **Your Transcripts** page opens where you can request transcripts from high schools and post-secondary institutes in Ontario.

Request transcripts

On the **Your Transcripts** page, you have the option to request official transcripts from each of the schools in Ontario that you attended. (This option is only available for schools that participate in the electronic transmission of grades). For more detailed information about the types of transcripts and how they are processed, see [Transcripts](#).

Some schools charge a fee to prepare and provide the transcripts; you can see the amount in each suggested transcript. Note that the fee amounts are subject to change.

Note: If you are **currently in high school**, you do **not** need to request your transcript. The school will send us your grades. If you do not see your grades in the **Docs** section of **Your Dashboard**, contact your guidance counsellor.

In the example, you can see that the applicant can submit transcript requests for her high school, college, and university education.

Application Number: 240002255

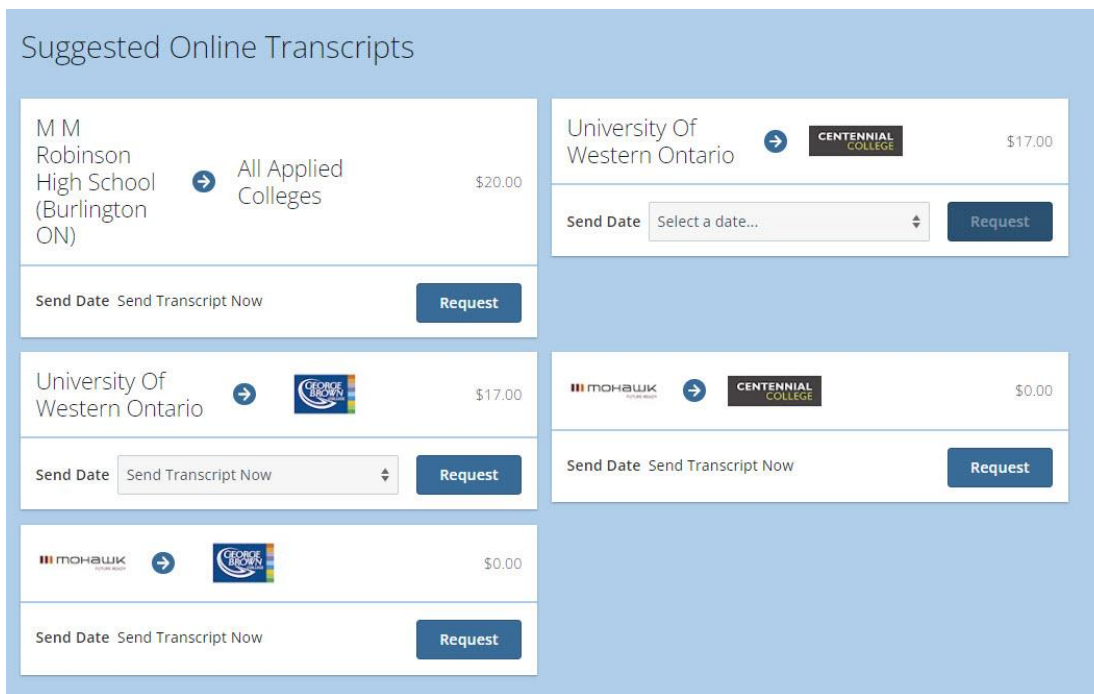
Your Transcripts

Your transcripts are a record of your grades and help the colleges determine your eligibility for admission to college. If you have attended a secondary or postsecondary institution, you are required to provide this information in your application. If you don't see the institution you wish to request your transcript from here, please return to My Profile and make sure that institution is listed under Declared Education.

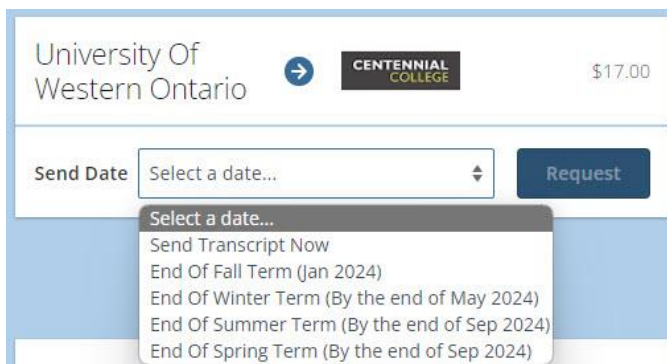
If your high school transcript is already posted in the Supporting Documents (Docs) section of your account and no updates are required, you do not need to create a new transcript request. The transcript on file will be sent to the college(s) when your application is submitted. If you applied in the past and requested post-secondary transcript(s), you will still need to create new transcript requests for the institutions you've attended as post-secondary transcripts aren't kept on file and need to be requested each time you apply.

When requesting postsecondary transcripts, you will have the option of sending the transcripts now or at the end of the term. If you are currently attending an Ontario public college or university, please check if the college(s) you are applying to require you to send your transcript now, at end of term*, or both. If you have recently graduated from an Ontario public college or university, please wait until your final marks and credential information have been posted before ordering your transcript. More information on transcript requests can be found on the [Transcripts](#) page of our website.

**Ordering an End of Term transcript does not guarantee credential information (Academic Award) will be included on your transcript. Please contact your College or University to determine when the credential information will be available before ordering your transcript. You will need to request a transcript and select "Send Transcript Now" at that time.*



1. To request a high school transcript, select **Request**.
Notice that in the example, there is a \$20 fee for the transcript.
2. To request a college or university transcript, select the corresponding **Request**.
If you are currently attending the post-secondary institute, in the **Send Date** list, select a date, and select **Request**.



Note: If you are **not** currently attending the post-secondary institute, select **Send Transcript Now**.

In the example, notice that there are two Mohawk requests - one for Centennial College and one for George Brown College. Because the applicant has graduated from Mohawk, she can request the transcripts be sent now.

In the same example, notice that there are two University of Western Ontario requests – one for each of the colleges that the applicant is applying to. Since she is currently attending this university, she must choose when she wants the transcript sent.

Transcript request notifications

When each transcript request that you submitted is fulfilled, you are notified of the status change:

- You will receive an email notification.
- A message is displayed in the Message Centre on your dashboard.

You are also notified in the following circumstances:

- The transcript cannot be found.
- There is no academic data.
- Your account with the school is on financial hold.

International Credential Assessments

If you added international education to your profile, you'll see the **International Credential Assessment** section on the **Your Transcripts** page of the application. Here's what it looks like:

International Credential Assessment

i If the college requires a copy of your Credential Assessment Report, you must to contact the evaluator directly to request a copy be sent to ontariocolleges.ca. If you don't have a Credential Assessment Report, click save and continue to proceed with your application.

If you have academic documents or transcripts from an institution outside of Canada, it may be necessary for you to provide a Credential Assessment Report. This report helps college admissions staff compare your credentials to similar credentials earned in Ontario. Please confirm with the college(s) to which you are applying.

- You must request that the evaluating organization send the assessment to ontariocolleges.ca.
- Original academic documents or transcripts will not be returned. Please do not send originals.
- If you have a reference number, please include it below in case there are any issues.

The institution must send transcripts to us by mail or email when possible. We will not respond to or process emailed transcripts from applicants.

Once we receive your report, we will post it to the Docs section of your application and forward it to the colleges to which you have applied.

For more information, please see the [Internationally Trained Applicants](#) section of our website.



Reference Number:

Evaluator:

1. If you have an existing credential assessment, enter the **Reference Number**.
2. In the **Evaluator** list, select the organization that completed the evaluation.

IMPORTANT: Adding the reference number and Evaluator here **does not** automatically generate a request for the credential assessment document. You must **contact the evaluating organization** and ask them to send us a copy of the report.

3. After you've requested all the transcripts that you need, and entered the credential assessment details, select **Save & Continue**.

Review your application

At this point, you've added your personal and education information, chosen a least one college program, and requested transcripts.

On the **Review** page, you can see all the information in a single view. Take time to really review the information and make sure that it is complete.

- Did you forget some education that you want to include?
- Do you want to add another program choice?
- Do you need to request another transcript?

1. Review the information in each section. If you need to make changes, select **Edit**.

The corresponding page opens where you can make the required updates.

2. Once the information is accurate and complete, select the **I confirm** check box.

3. Select **Continue to Payment**.

Pay the required fees

Before we can begin to process your application, you must pay the Application Fee and any transcript-related fees.

The **Payment** page, the final step in creating an application, shows you a list of the programs you chose, the transcripts that you requested, and the associated fees.

Here's what the **Payment** page looks like for our example applicant.

Aug 2024 - Jul 2025 Application

1 Choose Programs 2 Order Transcripts 3 Review 4 Payment

Application Number: 240002255

All payments are non-refundable

Fees Outstanding:

Payment of the application fee is mandatory. The date ontariocolleges.ca receives your non-refundable application fee is considered the received date of your application. Once your application fee is received and processed, ontariocolleges.ca will release the application to your college choice(s).

Application Year Aug 2024 - Jul 2025

Item	Amount
Application to Ontario Colleges - Application Number: 240002255	\$125.00
1 George Brown Architectural Technology Sept 2024 Semester 1	
2 Centennial Architectural Technology (Fast-Track) (Optional Co-op) Sept 2024 Semester 1	
Subtotal	\$125.00

Transcript Requests

Institution	Destination	Transmission	Amount	
M M Robinson High School (Burlington ON)	All Applied Colleges	Send Transcript Now	\$20.00	Remove
Mohawk	George Brown	Send Transcript Now	\$0.00	Remove
Mohawk	Centennial	Send Transcript Now	\$0.00	Remove
University Of Western Ontario	Centennial	End Of Fall Term (Jan 2024)	\$17.00	Remove
University Of Western Ontario	George Brown	End Of Fall Term (Jan 2024)	\$17.00	Remove
Transcript Processing <small>Subject to HST</small>			\$5.00	
			Subtotal	\$59.00
			HST (13%) (HST Number: 87667 1413 RT 0001)	\$0.65
			Fees Outstanding	\$184.65 (CAD)

Prepaid Vouchers: If you have a prepaid voucher, enter the code in the Prepaid Voucher Code field and click Redeem, otherwise click Pay Outstanding Fees to pay online.

1. In your application, verify that the list of programs is correct.
2. Verify that the list of transcripts you requested is correct. If you want to delete a transcript request, simply select **Remove**.
3. If you have a prepaid voucher, enter the code, and select **Redeem**.
If there are remaining fees, continue to step 4, otherwise, submit your application.
4. Select **Pay Outstanding Fees**.
5. On the **Pay by Credit Card** page, if you have a credit card or a debit card that can be used like a credit card, enter the required details.

Pay by Credit Card

Transaction Amount: \$184.65 (CAD)

Order ID: ORD-357798-K0H3B7

Please enter the following details exactly as they appear on your credit card.
Do not put spaces or hyphens in the card number.

Cardholder Name

Card Number



Expiry Date

Month Year

Card Security Code

Press 'Process Payment' to charge your card. Only press the button once. Using the 'Back', 'Refresh' or 'Cancel' button after you press the 'Process Payment' button will not stop the transaction from being processed and may result in a double charge.

Refer to ontariocolleges.ca for additional payment methods if you are unable to complete the payment process above.

*Note: If you do not have a credit card, check your debit card. If it has a credit card logo you can use your debit card like a credit card!

6. Confirm that you've entered everything correctly and select **Process Payment**.

A payment verification message is displayed, and you will receive a confirmation email message.

If you get a message on the screen that your payment was declined, check that you entered the details correctly. If you did, and the payment still gets declined, call the bank or financial institution.

For more information about application fees, methods of payment, and vouchers, see the following pages on our website:

- [Application Fees](#)
- [FAQ: Application Fees](#)

Monitor your application

It is important to periodically log in and see if there are any updates to your application; particularly if you are waiting for an offer of admission.

When you log in, **Your Dashboard** opens and you can see any new messages, documents, or offers.

As you can see in the example applicant's dashboard, there are four new messages.

ontariocolleges.ca Welcome Lynn Français

Your Dashboard

Account Number: 210025279819


2024 - 2025 Application

Application Number: 240002255

Status: Unpaid

[Resume Application](#)

Did You Know:
You can apply to up to five programs with your application. If you have less than five program choices, you can edit your application to add more.
Similarly, if you change your mind and want to apply to different programs you can delete your old program choices and replace them.




Messages

Latest Messages 6 Unread

- Aug 30, 2023 **Be sure to pay the required fees**
- Aug 30, 2023 **Be sure to pay the required fees**
- Aug 30, 2023 **Be sure to pay the required fees**
- Aug 30, 2023 **Be sure to pay the required fees**

[View All Messages](#)



Have my transcript requests been processed?

You can easily check the status of the transcript requests on **Your Dashboard**.

In the following example, you can see the Transcript Summary on the **Application** card.

ontariocolleges.ca Welcome Lynn Français

Your Dashboard

Account Number: 210025279819

2024 - 2025 Application

Application Number: 240002255


Status: Paid

[View Application](#)

Transcript Summary

Online Requests	In Progress
6	6
Sent to College	
0	

[Review Transcripts](#)




Messages

Latest Messages 13 Unread

- Aug 30, 2023 **One of your Transcript Requests has a new status update.**
- Aug 30, 2023 **Be sure to pay the required fees**
- Aug 30, 2023 **One of your Transcript Requests has a new status update.**
- Aug 30, 2023 **One of your Transcript Requests has a new status update.**

[View All Messages](#)



1. To see the detailed status of the transcript requests, on the **Application** card, select **Review Transcripts**.

The status of each online request is listed in the **Requested Online Transcripts** section of the page.

2. To see the transcripts that have been processed, select **View Received Documents**.

The transcripts are listed on the **Your Documents and Transcripts** page.

Tip: You can also open the **Your Documents and Transcripts** page by selecting **Docs** in the navigation pane.

How do I know if my information was sent to the colleges?

At some point, you might wonder if your application and personal information was sent to colleges. You can quickly find out by looking at the activity history.

1. On **Your Dashboard**, select **College Sync**.

The screenshot shows the 'Activity History' page for application number 240002255. The page title is 'Activity History'. Below the title, it says 'View Application Activity by College:'. There are three cards representing different colleges: George Brown, Centennial College, and Niagara Parks. Each card shows 'Scheduled' status and 'Next Send: Aug 30, 2023'. On the left side, there is a navigation pane with icons for Home, Profile, Apply, Docs, and College Sync. The 'College Sync' icon is highlighted with a red box.

The Activity History page opens where you can see the colleges that you applied to. In the following example, each card indicates that the information was **Sent**.

2. To see the details for a specific college transmission, select the corresponding **View Details**.
3. To return to the main Activity History page, select **Back**.

Accept an Offer

November 1 is the earliest date that colleges can start sending out offers of admission. Offers will continue to be issued until program seats are filled or waitlists are established.

It takes time for us to receive the data from the colleges, so offers of admission might not be posted to your ontariocolleges.ca account immediately. Log in to your account regularly to check your offers of admission.

For more information, go to [Offers of Admission](#) on our website.

Accepting an Offer

To accept an offer of admission to college:

1. Log in to your ontariocolleges.ca account.
2. On **Your Dashboard**, in the navigation pane, select **Offers**.

As you can see in the following example, the number of offers is displayed in the banner, and the offers are listed in the Available Offers section of the page.

Note that each offer has an **Expires** date. Some offers will continue to be Available after the expiry date and other offers will become Unavailable as soon as the offer expires.

The screenshot shows the user interface of ontariocolleges.ca. At the top, there is a navigation bar with the logo, a welcome message for 'Lynn', a notification bell, and a language selector for 'Français'. A red box highlights the 'Offers: 2' notification. Below the navigation bar is a large banner with the word 'Offers' and a background image of students. To the left is a dark sidebar with icons for Home, Profile, Apply, Docs, Offers, and College Sync. The main content area is titled 'Offers' and contains a section for 'Considerations before you accept' with two dropdown menus. Below this is the 'Available Offers' section for the '2024 - 2025 School Year'. It displays two offers with their respective details and 'Accept' buttons. At the bottom right, there is a 'Decline All Active Offers' button.

3. Decide which offer of admission you want to accept, then select **Accept**.
4. Select **Yes, accept this offer**.

Once you have accepted an offer, ontariocolleges.ca will send a confirmation email to the contact email address specified in your account profile.

The other colleges to which you have applied will receive notification of your accepted offer.

Note: You cannot defer an offer of admission. If you want to take the program at a later date, you must create a new application.

What if I change my mind and want to accept a different offer?

If you applied to more than one program, you might receive more than one offer of admission.

You can accept only one offer at a time. However, if you change your mind or receive another offer that you prefer, you can change your acceptance - as long as the offer has not expired.

When you change your acceptance, the previous acceptance is automatically declined.

If you want to confirm an offer that has already expired, it might still be available. If so, you can confirm it. If the offer is not available, you can contact the college to let them know that you want to confirm the offer and to ask them if they can extend it.

Note: You can only confirm an offer once per day. If you have already confirmed an offer and change your mind later that day, you must wait until the next business day to confirm the new offer.

Declining Offers

If you are accepting an offer of admission, there is no need to decline any other offers. However, if you decide not to attend a college program that you have applied for, you can decline all offers.

1. Log in to your ontariocolleges.ca account.
2. On **Your Dashboard**, in the navigation pane, select **Offers**.
3. At the bottom of the page, select **Decline All Active Offers**.

IMPORTANT: This will also decline any offer that you have already accepted.

Transcripts

This guide provides some information about transcripts – what we mean by Official, and the different types that we accept. For more details, go to the [transcripts information](#) on our website.

What is an Official transcript?

An official transcript is a record of your grades that has been issued by the school you attended. Transcripts ordered online through your application are considered to be official.

Types of Transcripts

There are several different situations and corresponding types of transcripts:

- [Current Ontario High School students](#)
- [Former Ontario High School students](#)
- [Academic Upgrading students](#)
- [GED holders](#)
- [Mature students](#)
- [Home-Schooled students](#)
- [Ontario Public College or University students](#)
- [Ontario Private post-secondary students](#)

- [Out-of-Province students](#)
- [Internationally trained applicants](#)

Current Ontario High School Students

You are considered a current Ontario high school student if you are taking at least one high school course. Most high schools send your grades to ontariocolleges.ca for you, so be sure to let your guidance counsellor know that you are applying to college.

You can verify that your most current grades are posted correctly in your application by checking the **Documents and Transcripts** page. If something is missing or incorrect, tell your guidance counsellor right away.

Once your grades are received, they will be sent to your college choices within 1 to 2 business days.

Former Ontario High School Students

You are considered a former Ontario high school student if:

- You graduated with an Ontario Secondary School Diploma or Ontario Secondary School Certificate
- You attended high school in Ontario but did not graduate and are no longer attending

You must provide your transcript as part of your application. For some schools, you can request the transcript electronically.

Note: If you attended more than one high school, you should check with the schools to find out which one has your full transcript. You can then submit a transcript request from that school.

There is a fee for electronic transcript requests that varies by high school, as well as a non-refundable \$5.00 transcript processing fee that is applied per order. You'll see the charges when you move to the **Payment** page of the application.

After you've paid for your application and transcript request, your request is sent to the high school, and they will send your transcript to ontariocolleges.ca for you.

If your high school does not support electronic transcript requests, you must contact them directly and ask them to send an official transcript in a sealed envelope directly to ontariocolleges.ca. To be considered official, your transcript must be received directly from the school.

It can take 10 to 14 business days for ontariocolleges.ca to receive and process your electronic transcript. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** within 1 business day. It is then sent to your college choices within 2 to 3 business days.

For paper transcripts, please add an additional 2 to 3 business days to the timeline.

Note: If your Ontario high school grades are already posted, and there have been no changes to your courses or marks, you do not need to provide another transcript.



Academic Upgrading

If you're currently taking academic upgrading at an Ontario college, or if you've taken it in the past, you must provide your college transcript as part of your application. You can request it electronically as part of your application.

Depending on the institution providing the transcript, you might be charged a fee. If so, you'll see the fee on the **Your Transcripts** page and on the **Payment** page of your application. A non-refundable \$5.00 transcript processing fee will also apply to each transcript request order.

It can take 10 to 14 business days for ontariocolleges.ca to receive and process your electronic transcript. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** within 1 business day. It is then sent to your college choices within 2 to 3 business days.

GED Holders

If you've taken and passed the GED (General Education Development) test, you must provide your test results as part of your application. Contact the institution where you took your test and ask them to mail your official results to ontariocolleges.ca.

To be considered official, your GED results must be received directly from institution.

The time it takes for ontariocolleges.ca to receive your results will vary by institution. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** and send them to your college choices within 1 to 2 business days.

Mature Students

You are considered a mature student if you are 19 years of age or older by the first day of college and do not have a high school diploma (Ontario Secondary School Diploma or Ontario Secondary School Certificate) or General Education Diploma (GED).

As a mature student, you can complete the college application on ontariocolleges.ca. However, because mature student processes vary from college to college, contact your college choices directly to see if they have any extra requirements.

IMPORTANT: If you completed high school, even decades ago, you are not considered a mature student; you are a high school graduate.

Home-Schooled Students

If you're currently attending, have previously attended, or have completed home-schooling, you must provide a transcript as part of your application. Contact the home-school directly and ask them to mail your official transcript to ontariocolleges.ca.

The time it takes for ontariocolleges.ca to receive your results will vary by institution. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** and send them to your college choices within 1 to 2 business days.

Home-school student processes vary from college to college, so contact your college choices directly to see if they have any extra requirements.



Ontario Public College or University Students and Graduates

If you're applying to a college you've attended in the past, are currently attending, or have already graduated from, your records will still be on file at the college, and you don't need to provide a transcript to that college.

In all other cases, you must provide one copy of your transcript to each of the colleges you wish to attend as part of your application. If you have more than one active application, you must request a separate transcript for each one.

You can request copies of your transcript electronically on the **Your Transcripts** page of your application.

Paper Ontario public college or university transcripts **are not accepted**. Even if you currently have a paper copy of your transcript, you must order an electronic version.

Depending on the institution providing the transcript, you might be charged a fee. If so, you'll see the fee on the **Your Transcripts** page and on the **Payment** page of your application. A non-refundable \$5.00 transcript processing fee will also apply to each transcript request order.

It can take 10 to 15 business days for your transcript to reach the destination college. Once the institution fulfills your request, if your transcript was sent electronically, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** within 1 business day and send it to your college choices within 1 to 2 business days. If a printed transcript was mailed directly to the colleges, no information is posted in your account.

IMPORTANT:

- If you add new colleges to your application at any time, or add a new application to your account, you must make new college or university transcript requests and pay the fees again.
- If you are currently attending an Ontario public college or university, please check if the colleges you are applying to require you to send your transcript now, at end of term, or both.
- If you recently graduated from an Ontario public college or university, please wait until your final marks and credential information have been posted before ordering your transcript.
- Ordering an End of Term transcript does not guarantee that credential information (Academic Award) will be posted on your transcript. Before ordering your transcript, contact your college or university to determine when the credential information will display on your transcript. You will need to order an immediate "Send Now" transcript at that time.
- Also, see the Notes on the [Transcripts](#) page of our website.

Ontario Private Post-Secondary Institution Students and Graduates

If you're currently attending, have previously attended, or have graduated from a private post-secondary institution within Ontario, you must provide your transcript as part of your application. Contact the institution directly and ask them to mail your official transcript to ontariocolleges.ca. To be considered official, your transcript must be received in a sealed envelope from the institution.

The time it takes for ontariocolleges.ca to receive your transcript will vary by institution. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** and send it to your college choices within 1 to 2 business days.



Out-of-Province Students and Graduates

(Outside of Ontario, but within Canada)

If you have education experience from outside of Ontario, but still within Canada, you must provide your high school or post-secondary transcripts as part of your application. Contact the institutions directly and ask them to mail your official transcripts to ontariocolleges.ca. To be considered official, your transcripts must be received in a sealed envelope from the institution.

The time it takes for your transcripts to reach ontariocolleges.ca will vary. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** and send it to your college choices within 1 to 2 business days.

Internationally Trained Applicants

If you have education from outside of Canada, you might need to provide a Credential Assessment Report as part of your application.

There are two commonly used credential assessment organizations:

- International Credential Assessment Service of Canada (ICAS)
Provides general (document-by-document) assessments and comprehensive (course-by-course) assessments for both secondary and postsecondary studies.
- World Education Services (WES)
Provides general (document-by-document) assessments for both secondary and postsecondary studies and comprehensive (course-by-course) assessments for postsecondary studies only.

You can request to have the WES evaluation sent directly to OCAS. In your WES account, select **ontariocolleges** as the recipient. Do not manually enter the address.

When requesting the evaluation, be sure to select **Academic Purposes**.

Depending on the programs you're applying to, one service might be preferred over the other, so contact your college choices directly for more information. When your evaluation is complete, request that the evaluating organization send it to ontariocolleges.ca.

The time it takes for your report to reach ontariocolleges.ca will vary. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** and send it to your college choices within 1 to 2 business days.

For more information about applying to college as a newcomer to Canada, go to the [Applying to College as an Immigrant Student](#) page on our website.

Supporting Documents

Depending on the admission requirements of the program you are applying to, you might have to provide supporting documents as part of your application.

Here are the most commonly requested types of documents. (The links take you directly to the specific instructions in this guide.)



Test Results

- [GED](#)
- [English Language Proficiency](#)
- [French Language Proficiency](#)
- [Health Occupation Aptitude Exam \(HOAE\)](#)
- [Other test results](#)

[Canadian Citizenship & Residency Documents](#)

[College or Program-Specific Documents](#)

- [Other Supporting Documents](#)

IMPORTANT:

- When you send us documents, include a note with your ontariocolleges.ca application or account number to ensure we can match your documents to your account.
- The time it takes for your test results to reach ontariocolleges.ca will vary. Once received, we'll post your information in the **Documents and Transcripts** section of **Your Dashboard** and send them to your college choices within 1 to 2 business days.
- If you're applying to several colleges, you only need to provide **one copy** of your documents.
- Supporting documents received by ontariocolleges.ca **will not be returned**.
- **DO NOT** send copies of your Health Card, SIN card, Immunization records or receipts.

Test Results

GED Results

Once you've completed a GED test, contact the institution where you took the test and ask them to send your official results to ontariocolleges.ca. To be considered official, the results must be received in a sealed envelope from the institution.

If possible, ask the institution to include your ontariocolleges.ca application or account number to ensure we can match your GED results to your account.

English Language Proficiency

If you're applying to a program taught in English and English is not your first language, you might be asked to provide proof of English language proficiency. You can have your English language skills evaluated by several organizations. For a list, see the Test Results section of the [Supporting Documents](#) page on the website.

Once you've completed an English Proficiency test, contact the testing organization, and ask them to send your official results to ontariocolleges.ca. To be considered official, the results must be received in a sealed envelope from the organization.

If possible, ask the testing organization to include your ontariocolleges.ca application or account number to ensure we can match your results to your account.



French Language Proficiency

If you're applying to a program taught in French and French is not your first language, you might need to complete a test to determine your French language skills. Contact your college choices directly for full requirement details.

Health Occupation Aptitude Exam (HOAE) Results

The Health Occupations Aptitude Exam (HOAE) is a standardized pre-admission test for certain health and medical programs at Ontario colleges. Check the program requirements or contact your college choices to find out if the HOAE is a requirement for the programs to which you're interested in applying.

After you've completed and passed the HOAE, the examining college will automatically forward your results to ontariocolleges.ca.

Other Test Results

Depending on the college and program you are applying to, you might need to complete additional testing to meet the program admission requirements. For full requirement details, contact your college choices directly.

Once you've completed any required testing, contact the testing organization, and ask them to send your official test results to ontariocolleges.ca. To be considered official, your test results must be received in a sealed envelope from the organization.

If possible, ask the testing organization to include your ontariocolleges.ca application or account number to ensure we can match your results to your account.

Canadian Citizenship and Residency Documents

If you're an immigrant applicant (you live in Canada, but are not a Canadian citizen), the colleges might ask for proof of your status in Canada. Definitions of proof of residency vary by college, so contact your college choices to see what documents are accepted. Common examples include permanent resident cards, refugee letters, study permits, and visas.

To provide your proof of residency to ontariocolleges.ca:

- Make clear a photocopy of your proof of residency document. **Do not** send original documents to ontariocolleges.ca. These documents **will not be returned**.
- Include a note with your ontariocolleges.ca application or account number to ensure that we can match your documents to your account.
- Mail the copy of your proof of residency document to ontariocolleges.ca (60 Corporate Court, Guelph ON N1G 5J3), or send a clear PDF copy to ask-us@ontariocolleges.ca.

Note: If you're applying to several colleges, you only need to provide **one copy** of your proof of residency document.



College or Program-Specific Documents

Depending on the programs you're applying to, you might need to provide specific documents as part of the admission requirements. Contact the colleges directly to find out if any program-specific documents are required and ask if you need to send them to the colleges or to ontariocolleges.ca.

To provide your college or program-specific documents to ontariocolleges.ca:

- Make clear photocopies of your documents. We do not require the originals. These documents will not be returned.
- Include a note with your ontariocolleges.ca application or account number to ensure we can match your documents to your account.
- Mail the copy of your proof of residency document to ontariocolleges.ca (60 Corporate Court, Guelph ON N1G 5J3), or send a clear PDF copy to ask-us@ontariocolleges.ca.

Other Supporting Documents

Proof of Name or Date of Birth Change

If you entered your name or date of birth incorrectly when completing your application, or if your name has changed since you created your application, you must provide a copy of your identification as proof of your name or date of birth.

To provide your identification to ontariocolleges.ca:

- Make a clear photocopy of your identification. We do not require the original.
- Accepted types of identification include your birth certificate, change of name certificate, marriage certificate, driver's licence, or passport.
- Attach a note stating that you need to update your name or date of birth.
- Include your ontariocolleges.ca application or account number to ensure that we can match your documents to your account.
- Mail the copy of your identification and note to ontariocolleges.ca (60 Corporate Court, Guelph ON N1G 5J3), or send a clear PDF copy to ask-us@ontariocolleges.ca.

Other Documents

If you're required to provide other documents as part of your application, check with the colleges to find out if you need to send these documents to ontariocolleges.ca or directly to the colleges.

To provide other required documents to ontariocolleges.ca:

- Make clear photocopies of your documents. We do not require the originals. These documents will not be returned.
- Include a note with your ontariocolleges.ca application or account number to ensure we can match your documents to your account.
- Mail the document copies to ontariocolleges.ca (60 Corporate Court, Guelph ON N1G 5J3), or send a clear PDF copy to ask-us@ontariocolleges.ca.



Password and Log in Issues

I forgot my username

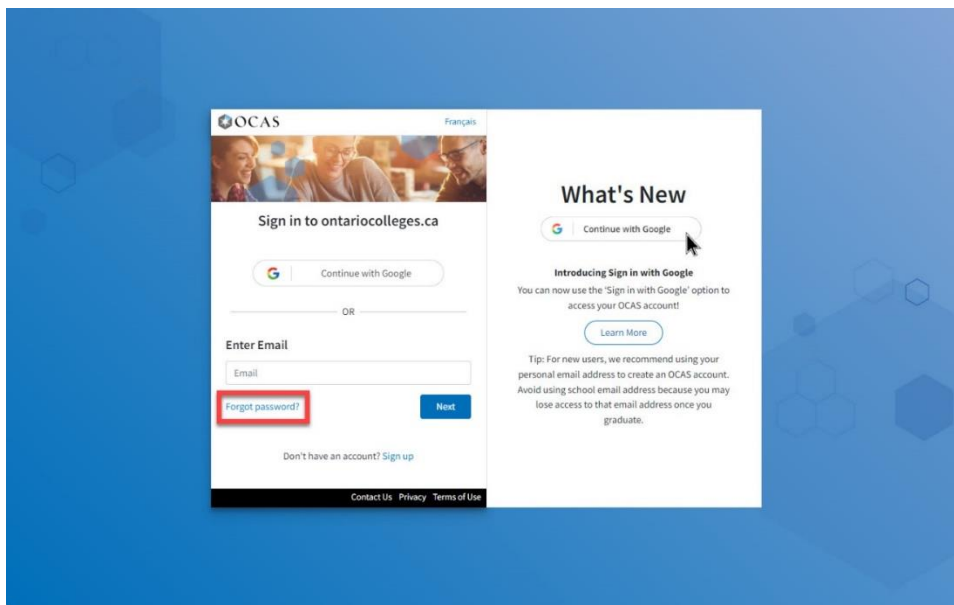
Your username is the email address that you used to create the account. (It might not be the same email address that you currently use for communication purposes.)

If you can't remember the username, try to recall what email address you might have used and enter it. If you need help, contact our [Customer Contact Centre by phone or live chat](#).

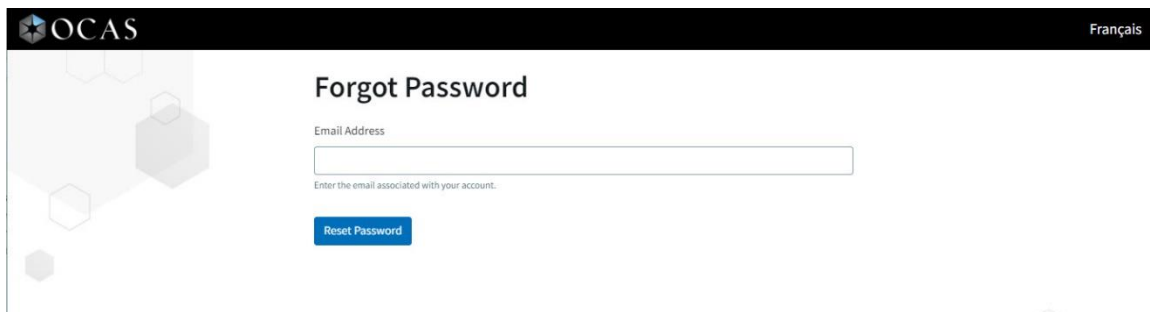
I can't remember my password

If you remember your username, but not the password, you can easily request a password reset.

1. In the **Sign in** dialog box, select **Forgot password**.



2. On the **Forgot Password** page, enter the email address that you used to create the account.



3. Select **Reset Password**.

You will receive an email with your existing username and a link to set a new password.

If you don't receive an email in your Inbox, check your Spam or Junk folders. If the email is there, mark it as **Not Junk** or **Safe** to ensure that all future communications regarding your application reach your Inbox.

If the email is not in your Inbox or Spam folder, contact our [Customer Contact Centre by phone or live chat](#) for more help.

My password doesn't work

Make sure that you have entered your username and password correctly. Remember that the password is case-sensitive.

If you're still having trouble, you can use the **Forgot password** link to reset your password.

If you're still having difficulties, contact our [Customer Contact Centre by phone or live chat](#).

I forget my security questions

If you can't remember the answers to your security questions, contact our [Customer Contact Centre by phone or live chat](#).

Yes, there is a Mobile App

You can apply to colleges in Ontario using your favourite mobile device. The ontariocolleges.ca app is available for iOS and Android devices.

The ontariocolleges.ca app, by OCAS, allows you to:

- Create an OCAS account and your college application
- Log in to your existing application
- Search and add programs to your application
- Request transcripts from Ontario secondary and post-secondary institutions
- View your Ontario secondary school grades
- Pay for and submit your application
- View, accept, and decline offers of admission
- Track your progress easily using the convenient dashboard and notifications
- Get help with your application through in-app chat support
- For more information and to download the app, go to ontariocolleges.ca.

Supported Browsers

The online application works best in the following web browsers:

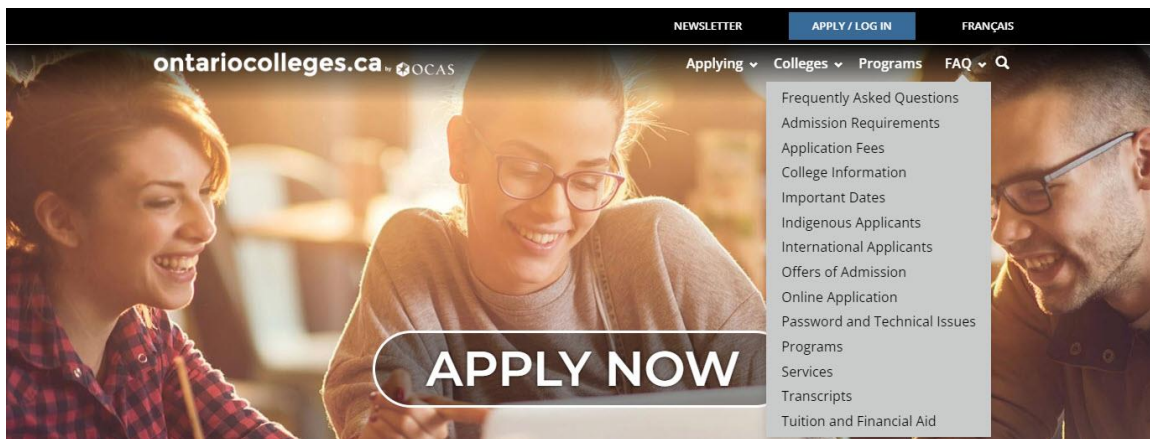
- Microsoft Edge
- Firefox - latest version
- Chrome - latest version
- Safari 13+ and iOS 13+

If you are using an unsupported browser, you might experience difficulties while filling out the application.



Frequently Asked Questions (FAQ)

We have an extensive list of Frequently Asked Questions and answers on our website. Go to ontariocolleges.ca and explore the categories in the **FAQ** list.



Resources

There is a lot of information about the application process on our website. Here are links to some of the resources that you might want to check out.

- [Important dates and deadlines](#)
- [Application fees](#)
- [Program types](#)
- [Skilled trades](#)
- [Admission requirements](#)
- [Immigrant applicants](#)
- [U.S. applicants](#)
- [Offers of admission](#)
- [Transfer credits](#)
- [Applying as an International Student](#)

Need More Help?

For Application help:

- Check out the FAQ
- Chat with us in real time by selecting **Live Chat** on our website
- Email us at ask-us@ontariocolleges.ca
- Call us at 1-888-892-2228

To correct high school grades:

- Contact your guidance counsellor

For information about offers of admission:

- Contact the colleges that you've applied to

Feedback

Let us know what you think about this user guide. Was it helpful? Is it missing some key information?

If you are looking for something specific, or have suggestions about what we might add, please let us know. Contact us at ask-us@ontariocolleges.ca.

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