

Take a QUICK Path to Skills Employers Want



What do you think? Would you do it?

Only 1½ hours - 1 time a month. Pick one or pick them all!

You'll get Certificates to put on your resume!

Employment Hamilton 77 Victoria Ave. S. Hamilton

Tell Angie which you want to attend, include your phone #. Angie.M@EmploymentHamilton.com

WE LOOK FORWARD TO SEEING YOU!!

Tuesday, January 31st 4:30 – 6:00 p.m.

Customer Service: A New Attitude

WHY DO IT?

- Don't you hate it when you get bad customer service?
- You'll get a certificate to add to your resume, this could speed up your job search
- Well, if you are working in customer service it's definitely something the employer would want...that's a pretty good reason ☺
- How much do you want your own money?

Tuesday, February 28th 4:30 – 6:00 p.m.

Disability Awareness: Accessibility Redefined

WHY DO IT?

- It's part of good customer service, that's why ☺
- If you've read this far, we're fairly certain you hate it when you get bad customer service
- Customers come in all forms including disabilities in reading, walking, lifting, moving...
- Oh, and it's kinda mandatory for all Ontario workers

Tuesday, March 28th 4:30 – 6:00 p.m.

What?! I Have Rights? At Work?

WHY DO IT?

- Because you totally do have rights, don't you want to know them?
- Don't leave your future in the hands of someone else!
- Maybe you know you have rights; do you know what to do though when those rights are violated or you feel unsafe?
- Knowledge is power, let us share some knowledge that will help you out there ☺
- Yeah, and this one's also kinda mandatory for all Ontario workers!