

High School Co-operative Education Placement Description

Department/Program:	Audiology	Location	Charlton
Manager	Linda Hollingham	Placement Supervisor	Tracey Hutter
Hours for Fall/Winter placement	AM	Dress code	Security ID Badge Professional Image Standard

Department/Program Description

The Audiology department, located on level 0 in the Bishop Dowling Wing has 4 Audiologists, 2 clerical staff and a Communications Disorders Assistant (CDA). The Audiologist provides consultation, assessment, and treatment related to hearing, hearing aids, assistive listening devices and communication deficits. Staff service 95% outpatient and 5% inpatient of all ages. There are often patients dropping in with hearing aid concerns. Information is also provided to their family members and/or friends.

Duties & Responsibilities

The student will be exposed to the day to day operations of a busy outpatient clinic within the hospital and will be given the opportunity to perform the following duties and responsibilities within the clinic:

- Filing of reports to patient charts
- Filing of Audiology and Dispensary charts
- Faxing, logging and filing of outpatient referrals
- Maintaining adequate supplies of forms in clinic areas
- Calling of Audiology charts and preparation of charts for Health Records
- Pulling and preparing charts for Audiology Clinics
- Cleaning of probe tips as directed by staff
- Receiving and recording supplies orders
- Other miscellaneous duties
- Student may be given the responsibility of assisting in special projects in the department

Learning Opportunities

- Experience working in a busy outpatient clinic
- Clerical experience
- Exposure to careers in Audiology
- Experience interacting with patients and general public
- Experience working in a healthcare setting

Desired Skills

- High level of English (verbal and written) additional languages may be beneficial
- Ability to stay calm and work in a busy/stressful environment
- Maturity to recognize need for sensitivity to the patients' privacy and to provide support for patients, families and visitors
- Ability to follow directions
- Attention to detail ensuring accuracy at all times
- Comfortable with extended sitting, standing and walking
- Good hearing and visual acuity
- Patience when communicating with individuals

Student Expectations

- Complete and submit organization's immunization form by the given deadline. If form is not submitted on time, placement start date is delayed
- Attend and participate in a general hospital orientation prior to the beginning of your co-op placement
- Review and sign a confidentiality agreement. Ensure that you are upholding the confidentiality of our patients, visitors and family.
- Complete the Unpaid Learner Safety & Training
 Compliance Record and return to Co-op Coordinator
 within 5 days of start of placement
- Follow proper hand hygiene protocols and practices while at placement
- Be aware of emergency response plans. Be a part of



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- with hearing impairments or hearing aids
- Maintains professional /mature behaviours (i.e., no texting or use of personal or program computers)
- Confidentiality is vital whether it be pertaining to the duties or overhearing personal information, treatment, care etc.
- code drills as well as be aware of emergency preparedness procedures of your unit/clinic/placement
- Follow directions given by co-op coordinator and placement supervisor, asking for clarification when needed
- Do not give advice regarding treatment or care
- Follow policies and procedures outlined in Co-op Reference Guide, given through email before the orientation
- Follow corporate professional image standard
- Arrive on time ready to begin and leave at the end of allotted placement time
- Take full advantage of learning opportunities while completing placement
- The intent of co-op placements is to provide students interested in careers in healthcare with an opportunity to learn about a wide variety of careers and therefore are not intended to replace staff.

Learning Map (Subject to change throughout placement)

Week 1 – Orientation:

- -Tour, code instructions
- -Specific information regarding privacy of information and patients' rights, for example, introducing student as a high school co-op student and asking the patient for permission before proceeding with actions
- -Infection control measures
- -Schedule for placement start/finish/break times
- -Absence, accident, incident process
- -Appearance requirements, policies (scent, footwear, etc)
- -Roles of staff in various positions
- -Occupational safety requirements in department

Week 2 Final week of term:

- -Learn about and perform daily tasks
- -Learn about various staff roles

Final week of placement:

- Reflection of placement

Approved By:	Date:	
Approved By:	Date:	